

NORTH CAROLINA RESOURCE GUIDE



U.S. Army Disaster Personnel Accountability and Assessment System (ADPAAS)

As a prudent precaution, all military members are requested to update their contact information and potential evacuation location on their respective Services' accountability systems. If an evacuation order is given, correct information is crucial for accountability!

<https://adpaas.army.mil/>

Emergency Contact Information



North Carolina State Emergency Management

Phone: (919) 825-2500

1636 Gold Star Drive Raleigh NC 27607

<https://www.ncdps.gov/ncem>



TWITTER

<https://twitter.com/NCEmergency>

FACEBOOK

<https://www.facebook.com/NCEmergency/>



FEMA

<https://www.fema.gov/>



<https://www.ready.gov/>

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81st Readiness Division

81 Wildcat Way, Ft. Jackson, SC, 29207

Region 2

Family Programs Director (FPD): Mrs. Sherree L. Jones

910-432-3766

sherree.l.jones.civ@mail.mil



ARMY RESERVE FAMILY PROGRAMS

<https://www.usar.army.mil/ARFP/>

MILITARY ONE SOURCE

<https://militaryonesource.mil>

1-800-342-9647



Army Reserve Psychological Health Program

Stacey Feig, Team Leader

Army Reserve Staff - Fort Belvoir

Office: 703-806-6905

Cell: 703-254-8246

stacey.a.feig.ctr@mail.mil

The program offers counseling referrals for Soldiers and Family members, Command consultation, and Traumatic Event Management.

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IMPORTANT EMERGENCY INFORMATION



Healthcare (COVID-19)

Organization / Program Name	Links
North Carolina DHHS	https://www.ncdhhs.gov/divisions/public-health/coronavirus-disease-2019-covid-19-response-north-carolina
Center for Disease Control and Prevention (CDC)	https://www.cdc.gov/coronavirus/2019-nCoV/index.html
US DEPT of DEFENSE (DOD)	https://www.defense.gov/Explore/Spotlight/Coronavirus/
World Health Organization (WHO)	https://www.who.int/emergencies/diseases/novel-coronavirus-2019/advice-for-public

Employment/Unemployment

Organization / Program Name	Links
North Carolina Division of Employment Security	https://des.nc.gov/need-help/covid-19-nc-unemployment-insurance-information
Federal Unemployment Assistance	https://des.nc.gov/need-help/covid-19-information/federal-unemployment-assistance

Affected State and County Emergency Management Links

Organization / Program Name	Links
North Carolina State Emergency Management	https://www.ncdps.gov/ncem
North Carolina Department of Public Safety	https://www.ncdps.gov/dorian2019
North Carolina Counties Emergency Management Agencies	https://www.ncdps.gov/emergency-management/em-community/directories/counties

Evacuation Information

Organization / Program Name	Links
North Carolina Department of Transportation	https://www.ncdot.gov/dmv/Pages/default.aspx
Drive NC (Travel and Road Conditions)	https://www.drivenc.gov/

Fuel

Organization	Links
GasBuddy	http://www.gasbuddy.com

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Power Outages

Organization	Links
PowerOutage.US	https://poweroutage.us

Closings and Delays

Organization / Program Name	Links
Cancellations	https://www.cancellations.com/

Weather

Organization / Program Name	Links
National Weather Service	http://www.weather.gov/alerts
National Hurricane Center	https://www.nhc.noaa.gov/
National Oceanic and Atmospheric Administration	https://www.noaa.gov/

State & Local Newspapers and Media Stations

Organization / Program Name	Links
Radio Locator	https://radio-locator.com/
United States Newspaper Listings	https://www.usnpl.com/search/state?state=NC

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Severe weather / Hurricane SAFETY TIPS



<https://www.ready.gov/be-informed>

Fact sheets can be found at <https://www.ready.gov/hurricanes>

Organization / Program Name	Links and Contact Information	Description
Ready (Make a Plan)	https://www.ready.gov/make-a-plan	Make a family communication plan so everyone can be prepared.
Ready NC	https://readync.org	Disaster planning specific to NC
American Red Cross (Safe and Well)	https://safeandwell.communityos.org/cms/index.php	After a disaster, you can let your family and friends know that you're safe. Register yourself as "safe and well" or search to find loved ones.
National Voluntary Organizations Active in Disaster (VOAD)	https://www.nvoad.org/	National VOAD members respond to disasters in the United States and around the world.
U-Haul Disaster Relief	https://www.uhaul.com/About/DisasterRelief/	U-Haul has a long-time policy of assisting those in need during natural disasters, such as hurricanes, tornadoes, floods, fires, etc., by offering 30 days of free storage at participating <u>U-Haul self-storage facilities</u> on an as-available basis.

FOOD AND WATER RESOURCES



Organization / Program Name	Links and Contact Information	Description
U.S. Department of Agriculture (Food Assistance for Disaster Relief)	https://www.fns.usda.gov/disaster/disaster-assistance	The Food and Nutrition Service (FNS) coordinates with State, local and voluntary organizations to provide food for shelters and other mass feeding sites, distribute food packages to households in need in limited situations and issue Disaster Supplemental Nutrition Assistance Program (D-SNAP) benefits.
FoodPantries.Org	https://www.foodpantries.org/	Directory of Food Banks, Soup Kitchens, and non-profit organizations committed to fighting hunger.
Feeding America	http://www.feedingamerica.org/	The Feeding America network is the nation's largest domestic hunger-relief organization.

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SHELTERS

Organization / Program Name	Links and Contact Information	Description
American Red Cross	http://www.redcross.org/get-help/disaster-relief-and-recovery/find-an-open-shelter	Find open shelters. If an emergency has forced you to evacuate your home, the Red Cross may be able to help.
NC 211	https://www.nc211.org/ Call 211 or 888-892-1162	Shelters, food assistance and storm recovery help.
FEMA	https://www.arcgis.com/home/webmap/viewer.html?useExisting=1&layers=d000037396514f70a2ba3683e037caee	This web service displays data from the FEMA National Shelter System database.
Homeless Shelter Directory	http://www.homelessshelterdirectory.org/	The Homeless Shelter Directory provides Homeless Shelters and Homeless Service Organizations. This includes all resources necessary to help the needy.

HOUSING RESOURCES



Organization / Program Name	Links and Contact Information	Description
FEMA (Transitional Sheltering Assistance)	https://www.fema.gov/transitional-shelter-assistance	If you are eligible for Transitional Sheltering Assistance, FEMA will pay for the cost to stay in certain hotels or motels for a limited period of time.
FEMA (Participating Hotels)	http://www.femaevachotels.com/	Search the list of participating locations. Room availability changes quickly, please call the hotel to be sure the hotel can accommodate your need.
Department of Housing and Urban Development (HUD)	https://www.hud.gov/info/disasterresources	HUD provides a variety of disaster resources.
Soldier On	http://www.wesoldieron.org/	Soldier On is committed to ending veteran homelessness. Provide homeless veterans with transitional housing and supportive services.
Rent Assistance	http://www.rentassistance.us/	Rent Assistance lists thousands of local agencies and non-profit organizations that can help you pay your rent or find a better rate.

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FINANCIAL RESOURCES



Organization / Program Name	Links and Contact Information	Description
Army Emergency Relief (AER)	https://www.aerhq.org/	For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days AER is the Army's own emergency financial assistance organization and is dedicated to "Helping the Army Take Care of its Own." If you have questions about applying for AER assistance, please contact HQ AER at 1-866-878-6378.
Army Emergency Relief Office Locator	https://www.aerhq.org/Office-Locator	For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days Find Your Closest AER Location
Disaster Assistance Improvement Program (DAIP)	https://www.disasterassistance.gov/	The Disaster Assistance Improvement Program's (DAIP) mission is to provide disaster survivors with information, support, services, and a means to access and apply for disaster assistance through joint data-sharing efforts between federal, tribal, state, local, and private sector partners.
Federal Emergency Management Agency (FEMA)	https://www.fema.gov/	Helping people before, during, and after disasters.
U.S. Small Business Administration (SBA)	https://www.sba.gov/offices/disaster/dacsc	The Office of Disaster Assistance's mission is to provide low-interest disaster loans to businesses of all sizes
Need Help Paying Bills	https://www.needhelppayingbills.com/	Find information on programs that offer a number of ways to get help with paying bills.
Federal Employees Education and Assistance Fund (FEEA)	https://feea.org/our-programs/disaster-relief/	FEEA offers disaster relief grants to eligible federal employees when these disasters strike.

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MENTAL HEALTH SERVICES



Organization / Program Name	Links and Contact Information	Description
Substance Abuse and Mental Health Service Administration (SAMHSA) National Helpline	https://www.samhsa.gov/find-help/national-helpline Phone: 1-800-662-4357	SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service for individuals and families facing mental and/or substance use disorders.
Army Reserve Psychological Health Program	Stacey Feig, Team Leader Army Reserve Staff - Fort Belvoir Office: 703-806-6905 Cell: 703-254-8246 stacey.a.feig.ctr@mail.mil	The program offers counseling referrals for Soldiers and Family members, Command consultation, and Traumatic Event Management.
Disaster Distress Helpline	https://www.samhsa.gov/find-help/disaster-distress-helpline Phone: 1-800-985-5990	SAMHSA's Disaster Distress Helpline provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters.
TRICARE	https://www.tricare.mil/CoveredServices/Mental	Mental health problems can affect your thoughts, mood and behavior. Learn about TRICARE's mental health coverage.
Veterans Crisis Line	https://www.veteranscrisisline.net/ Phone: 1-800-273-8255	If you or a Family member needs help, call a crisis hotline now!
Give An Hour	https://giveanhour.org/	Give an Hour is a national nonprofit organization with a large network of mental health professionals who offer no cost mental health counseling to those in need. info@giveanhour.org
Military OneSource	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and non- medical counseling for many aspects of Military Life. Also provides interpretation/ translation services and document translation.
Crisis Text Line	https://www.crisistextline.org/	Text SIGNS to 741741 for the Crisis Text Line

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GENERAL RESOURCES

Civilian Resources		
Organization / Program Name	Links and Contact Information	Description
United Way 211	http://211.org/	2-1-1 is a free and confidential service that helps people across the U.S. find the local resources they need. Available 24/7
Aunt Bertha	http://www.auntbertha.com/	Find food, health, housing, job training programs and more, anywhere.
Oblito.com	https://www.oblito.com	List of social service programs for individuals and families in need.
U.S. Department of Agriculture (USDA)	http://www.usda.gov/wps/portal/usda/usdahome?navid=disaster-help	Food, Property and Shelter, Food Safety and Food Assistance, Crop and Livestock Loss, Community Recovery Resources.
Federal Deposit Insurance Corporation (FDIC)	https://www.fdic.gov Phone: 877-275-3342	FDIC is an independent agency created by the U.S. Congress to maintain stability and public confidence in the nation's financial system by insuring deposits, examining and supervising financial institutions for safety and soundness and consumer protection, and managing receiverships.
Lawyers.Com	https://www.lawyers.com/legal-info/insurance Phone: 800-526-4902	Legal assistance information/ locate an attorney.
Military Resources		
Organization / Program Name	Links and Contact Information	Description
Military One Source (MOS)	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and counseling for many aspects of Military Life.
Veterans of Foreign Wars (VFW) Unmet Needs Program	http://www.vfw.org/UnmetNeeds	Unmet Needs is there to help America's military Families who have run into unexpected financial difficulties as a result of deployment or other military-related activity or injury. The program provides financial aid grants of up to \$1,500 to assist with basic life needs in the form of a grant - not a loan - so no repayment is required.
Joint Services Support	http://www.militaryonesource.mil/	Connecting you to valuable resources and programs you need.
Vets 4 Warriors	https://vets4warriors.com/	Our mission is to provide 24/7 confidential, stigma free peer support by Veterans to Active Duty, National Guard and Reserve service members, Veterans, Retirees, and their Families/caregivers.
National Resource Directory	https://nrd.gov/	National Resource Directory connects wounded, ill & injured service members, Veterans, their Families, and caregivers to programs and services that support them.
USA Cares	http://www.usacares.org/	Assisting military Families in crisis.
TRICARE	http://www.tricare.mil/contactus/	TRICARE is the health care program for uniformed service members, retirees, and their Families around the world.

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Department of Veterans Affairs	https://www.va.gov/	The U.S. Department of Veterans Affairs provides patient care and federal benefits to Veterans and their dependents.
North Carolina (NC) Veteran Resource Guide	https://www.milvets.nc.gov/resource-guide	NC Department of Military and Veteran Affairs produces this guide annually.
Fort Bragg (US Army)	https://home.army.mil/bragg/	Fort Bragg is the main Army base in North Carolina and is just outside of Fayetteville.
Marine Corps Base Camp Lejeune	https://www.lejeune.marines.mil/	Camp Lejeune is the main base for the United States Marine Corps in North Carolina.

PET & LIVESTOCK RESOURCES



Organization / Program Name	Links and Contact Information	Description
Ready	https://www.ready.gov/animals	If you are a pet owner that plan must include your pets, being prepared can save their lives. If you evacuate your home, DO NOT LEAVE YOUR PETS BEHIND!
Missing Pet Network (MPN)	http://www.missingpet.net	The MPN gives advice on how to find missing pets / animals.
American Humane	https://www.americanhumane.org/	American Humane is committed to ensuring the safety, welfare and well-being of animals.
Global Animal Foundation	https://www.globalanimal.org/	Our mission is to swiftly get resources on the ground during natural disasters and other emergencies that put animals, from pets to wildlife, in critical peril.

INTERNET/PHONE SERVICE



Organization Name	Links
AT&T	https://www.att.com/
Verizon	https://www.verizonwireless.com/
T-Mobile	https://www.t-mobile.com/
Sprint	https://www.sprint.com/
Straight Talk	https://www.straighttalk.com
Cricket Wireless	https://www.cricketwireless.com/
Spectrum	https://www.spectrum.com
Dish Network	https://www.dish.com/
Direct T.V.	https://www.directv.com/

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TRANSPORTATION INFORMATION



Organization / Program Name	Links and Contact Information	Description
American Public Transportation Association	https://www.apta.com/research-technical-resources/public-transportation-links/north-carolina/	Locate all forms of public transportation in the state of North Carolina.
North Carolina Traffic and Travel	https://www.drivenc.gov/	Road conditions and travel information in North Carolina.
U.S. Department of Transportation	https://www.transportation.gov/	Serve the United States by ensuring a fast, safe, efficient, accessible and convenient transportation system that meets our vital national interests and enhances the quality of life of the American people, today and into the future.
Flight Aware	https://flightaware.com/live/	Flight Aware is the world's largest flight tracking data company.
Carlson Wagonlit Travel (CWT)	https://www.mycwt.com/	CWT is a company managing business travel, meetings and events for companies, governments and non-governmental organizations.
Defense Travel System (DTS)	https://www.defensetravel.dod.mil/site/tac.cfm	Military members and DoD Civilian personnel can book official travel and manage travel expenses.

POSTAL



Organization Name	Link
United States Postal Service (USPS)	https://about.usps.com/newsroom/service-alerts/
Federal Express (FEDEX)	https://www.fedex.com/en-us/service-alerts.html
United Parcel Service (UPS)	https://www.ups.com/us/en/service-alerts.page
DHL (Mail Delivery)	https://www.dhl.com/

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REPLACE YOUR LOST DOCUMENTS

Organization Name	Links	Phone	Type of Document
American Express	https://www.americanexpress.com/us/content/help/lost-stolen-card.html	800-327-1267	American Express credit card and billing statements
Discover	https://www.discover.com/credit-cards/help-center	800-347-2683	Discover credit card and billing statements
MasterCard	https://www.mastercard.us/en-us/consumers/get-support.html	800-627-8372	MasterCard credit card and billing statements
Visa	https://usa.visa.com/support/consumer/lost-stolen-card.html	800-847-2911	Visa credit cards and billing statements
Citi	https://home.cards.citidirect.com/CommercialCard/ux/index.html#/login	800-200-7056	Government Travel Card
Annual Credit Report.com	https://www.annualcreditreport.com/index.action	877-322-8228	Free credit report
U.S. Citizenship and Immigration Services	https://www.uscis.gov/green-card/after-green-card-granted/replace-green-card	800-375-5283	Green Card
Identity Theft Resource Center	http://www.idtheftcenter.org	888-400-5530	Support victims of identity theft
National Archives	https://www.archives.gov/	866-272-6272	Military Records
U.S. Department of State	https://travel.state.gov/content/passports/en/passports/lost-stolen.html	877-487-2778	Passports
Social Security Administration	https://www.ssa.gov/ssnumber	800-772-1213	Social Security cards
Internal Revenue Service	https://www.irs.gov/uac/About-Form-4506T	800-829-1040	Federal tax documents and returns
U.S. Treasury Department – Treasury Direct	https://www.treasurydirect.gov/tdhome.htm	844-284-2676	U. S. Savings bonds
North Carolina Department of Public Health	https://publichealth.nc.gov/	919-707-5000	Marriage, Birth and Death Certificates
Division of Motor Vehicles	https://www.ncdot.gov/dmv/Pages/default.aspx	919-715-7000	Driver's License, Vehicle Title and Registration
Department of Health and Human Services	https://www.ncdhhs.gov/divisions/dss	800-662-7030	EBT/SNAP Card



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MOBILE APPS



APP Name	Links	Description
EMERGENCY 	iTunes: https://itunes.apple.com/us/app/emergency-by-american-red/id954783878?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.hzd	This all-inclusive app lets you monitor more than 35 different severe weather and emergency alerts to help keep you and your loved ones safe.
Double Eagle App 	Apple App Store: https://apps.apple.com/us/app/u-s-army-reserve/id1459987204 Google: https://play.google.com/store/apps/details?id=com.flipsidegroup.army	The Double Eagle App allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.
Hero Care by American Red Cross 	iTunes: https://itunes.apple.com/us/app/hero-care-by-american-red/id1120615435?ls=1&mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.saf	Hero Care by the American Red Cross is a complete solution for members of the military, veterans, and their Families to prepare for, cope with and respond to the challenges of military service.
First Aid 	iTunes: https://itunes.apple.com/US/app/first-aid-by-american-red-cross/id529160691?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.fa	Get instant access to information on handling the most common first aid emergencies.
Disaster Alert 	iTunes: https://itunes.apple.com/us/app/disaster-alert-pdc-world-hazards/id381289235?mt=8	Provides mobile access to multi-hazard monitoring of an early warning for "Active Hazards" around the globe. Additional information and reports about hazards can be viewed and shared.
Pet First Aid 	Google: https://play.google.com/store/apps/details?id=com.cube.arc.pfa	Critical first aid information for your pet.
SirenGPS 	iTunes: https://itunes.apple.com/us/app/sirengps-mobile/id771924564?mt=8 Google: https://play.google.com/store/apps/details?id=com.sirengps.mobile	SirenGPS connects everyone in a community to first responders and allows first responders to communicate with each other, all on a single platform. It allows first responders to determine the precise location of 911 callers.

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<p>SAMHSA</p> 	<p>iTunes: https://itunes.apple.com/us/app/samhsa-disaster-response-app/id787518271?mt=8</p>	<p>SAMHSA Behavioral Health Disaster Response App is designed for behavioral health professionals and provides access to evidenced-based mental health and substance use information, tools, and resources for use in the field.</p>
<p>FEMA</p> 	<p>iTunes: https://itunes.apple.com/us/app/fema/id474807486?mt=8 Google: https://play.google.com/store/apps/details?id=gov.fema.mobile.android&hl=en</p>	<p>Receive alerts from the National Weather Service for up to five locations. Get safety reminders, read tips to survive natural disasters, and customize your emergency checklist. Locate Open shelters and where to talk to FEMA in person (or on the phone).</p>

IF YOU WOULD LIKE TO VOLUNTEER OR MAKE A DONATION

Please see links below on ways you can **volunteer** or **make a donation** to support your local area.



Organization / Program Name	Links and Contact Information	Description
National VOAD	https://www.nvoad.org/	National VOAD members respond to disasters in the United States and around the world.
Habitat for Humanity	https://www.habitat.org/	Habitat for Humanity is a nonprofit organization that helps families build and improve places to call home.
American Red Cross	https://www.redcross.org/	Our network of generous donors, volunteers and employees share a mission of preventing and relieving suffering, here at home and around the world.

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FEMA FACT SHEETS



Fact Sheet	Links	Description
Crisis Counseling Assistance and Training Program (CCP)	https://www.fema.gov/media-library/assets/documents/24411	The CCP supports short-term interventions that involve the counseling goals of assisting disaster survivors.
Disaster Legal Services (DLS) Fact Sheet	https://www.fema.gov/media-library/assets/documents/24413	The purpose of Disaster Legal Services (DLS) is to provide legal assistance to low-income individuals who prior to or as a result of the disaster, are unable to secure legal services adequate to meet their disaster-related needs.
Disaster Unemployment Assistance (DUA)	https://www.fema.gov/media-library/assets/documents/24418	The purpose of Disaster Unemployment Assistance (DUA) is to provide unemployment benefits and re-employment services to individuals who have become unemployed as a result of a major disaster and who are not eligible for regular State unemployment insurance.
Emergency Food and Shelter National Board Program	https://www.fema.gov/media-library/assets/documents/24422	Describes the Emergency Food and Shelter National Board Program.
Funeral Assistance Fact Sheet	https://www.fema.gov/media-library/assets/documents/24431	This fact sheet describes the eligible costs associated with FEMA Funeral Assistance under the Individuals and Households Program (IHP).
Assistance to Individuals and Households- Individuals and Households Program (IHP)	https://www.fema.gov/media-library/assets/documents/24945	The Individuals and Households Program (IHP) provides financial help or direct services to those who have necessary expenses and serious needs if they are unable to meet the needs through other means.
Disaster Case Management Guidance	https://www.fema.gov/public-assistance-policy-and-guidance	Final guidance document for Regional, State, Tribal, and local partners for developing a grant and implementing and administering disaster case management.
National Emergency Family Registry and Locator System	https://www.fema.gov/national-emergency-family-registry-and-locator-system-fact-sheet	The FEMA National Emergency Family Registry and Locator System (NEFRLS) may be activated following a Presidentially declared disaster at the request of an affected State to help reunite families that have become separated as a result of the disaster.
Generator Reimbursement – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94768	Under the Other Needs Assistance provision of the Federal Emergency Management Agency’s (FEMA) Individuals and Households Program, and in conjunction with the State or Tribe, eligible applicants may be reimbursed for the purchase or rental of a generator required for medical purposes.

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<p>Manufactured Housing Units (MHUs) – Individuals and Households Program</p>	<p>https://www.fema.gov/media-library/assets/documents/94778</p>	<p>FEMA may provide direct assistance to eligible disaster survivors through either the Multi-family Lease & Repair Program, in which FEMA contracts with the property owner or landlord to repair Multi-family rental units for use as temporary housing, or by providing Manufactured Housing Units (MHUs).</p>
<p>Cora Brown Fund</p>	<p>https://www.fema.gov/media-library/assets/documents/117769</p>	<p>The purpose of the Cora Brown Fund is to help provide for disaster-related needs that have not or will not be met by governmental agencies or any other organization, which has programs to address such needs.</p>
<p>Disaster Survivor Assistance (DSA)</p>	<p>https://www.fema.gov/media-library/assets/documents/117811</p>	<p>The DSA’s mission is to build and sustain an expeditionary cadre that can establish a timely presence primarily focused on addressing the needs of disproportionately impacted populations and disaster survivors.</p>
<p>Disaster Recovery Centers (DRC)</p>	<p>https://www.fema.gov/media-library/assets/documents/133708</p>	<p>The DRC is a fixed or mobile provisional facility set up by FEMA that provides a central location near disaster impacted areas where Federal, State, Tribal, and non-government organizations have recovery information, assistance, and services to disaster survivors.</p>
<p>Group Flood Insurance Policy</p>	<p>https://www.fema.gov/media-library/assets/documents/133710</p>	<p>As part of the effort to reduce future expenses from floods, FEMA directly purchases Group Flood Insurance Policy (GFIP) certificates on behalf of applicants who are required to obtain and maintain flood insurance.</p>
<p>Mass Care/Emergency Services Reunification Service</p>	<p>https://www.fema.gov/media-library/assets/documents/133732</p>	<p>FEMA has the statutory requirement to facilitate the reunification of unaccompanied minors with their custodial parents/legal guardians, as well as the voluntary reunification of adults with their families, during declared emergencies or major disasters.</p>
<p>Assistance for Active Military and Civilian Personnel</p>	<p>https://www.fema.gov/media-library/assets/documents/133742</p>	<p>FEMA may provide assistance to active military and civilian personnel if it is not duplicated with assistance offered by the Department of Defense or other available resources.</p>
<p>Individual Assistance Program</p>	<p>https://www.fema.gov/media-library/assets/documents/133744</p>	<p>The Individual Assistance mission ensure disaster survivors have timely access to a full range of authorized programs and services to maximize recovery, through partnered coordination of local, state, territorial, and Indian Tribal governments, as well as other Federal Agencies, nongovernmental organizations and the private sector.</p>