

# MISSISSIPPI RESOURCE GUIDE



## U.S. Army Disaster Personnel Accountability and Assessment System (ADPAAS)

As a prudent precaution, all military members are requested to update their contact information and potential evacuation location on their respective Services' accountability systems. If an evacuation order is given, correct information is crucial for accountability!

<https://adpaas.army.mil/>

## Emergency Contact Information



### Mississippi Emergency Management Agency Main Office

Phone: (601) 933-6362

1 Mema Drive, Pearl, Mississippi 39208

<http://www.msema.org>



TWITTER

FACEBOOK

YOUTUBE

<https://twitter.com/MSEMA>

<https://www.facebook.com/msemaorg/>

<https://www.youtube.com/user/MSEMAorg1>



FEMA



### Current Resources for COVID-19

<https://www.fema.gov/>

[https://msdh.ms.gov/msdhsite/\\_static/14,0,420.html](https://msdh.ms.gov/msdhsite/_static/14,0,420.html)

<https://www.ready.gov/>

**COVID-19 Pandemic / Hurricane Season 1 Jun – 1 Nov 2020**

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## 81<sup>st</sup> Readiness Division

**Family Programs Director (FPD): Belinda K Parker**

601-631-6182

Email: [Belinda.K.Parker.civ@mail.mil](mailto:Belinda.K.Parker.civ@mail.mil)

**Family Programs Coordinator (FPC): Mark Haire**

601-631-6188

Email: [Mark.E.Haire.civ@mail.mil](mailto:Mark.E.Haire.civ@mail.mil)

[www.usar.army.mil/arf](http://www.usar.army.mil/arf)



### **Double Eagle App**

<https://www.usar.army.mil/DoubleEagleApp/>

The Double Eagle App that allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.

### **Army Reserve Psychological Health Program**

Stacey Feig, Team Leader

Office of the Chief, Army Reserve (OCAR)

Office: 703-806-6905

Cell: 703-254-8246

[stacey.a.feig.ctr@mail.mil](mailto:stacey.a.feig.ctr@mail.mil)

The program offers counseling referrals for soldiers and family members, Command consultation, and Traumatic Event Management.

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## IMPORTANT CURRENT EMERGENCY INFORMATION



### Affected State and County Emergency Management Links

| Organization / Program Name  | Links   |
|--|---|
| Mississippi Emergency Management Agency Alerts                         | <a href="https://www.msema.org/alerts/">https://www.msema.org/alerts/</a>         |
| United way of Mississippi provides information on Testing for COVID-19 | <a href="https://www.mdhs.ms.gov/services/">https://www.mdhs.ms.gov/services/</a> |

### Evacuation Information

| Organization / Program Name              | Links   |
|--|---|
| Mississippi Department of Transportation | <a href="http://www.mdot.ms.gov">http://www.mdot.ms.gov</a> |

### Fuel

| Organization | Links   |
|--------------|---|
| GasBuddy     | <a href="https://www.gasbuddy.com/USA/MS">https://www.gasbuddy.com/USA/MS</a> |

### Power Outages

| Organization   | Links   |
|----------------|---|
| PowerOutage.US | <a href="https://poweroutage.us/area/state/mississippi">https://poweroutage.us/area/state/mississippi</a> |
| Entergy        | <a href="https://www.entergy.com/view-outages/">https://www.entergy.com/view-outages/</a>                 |

### Closings and Delays

| Organization / Program Name | Links   |
|-----------------------------|---|
| WAPT 16 News                | <a href="https://www.wapt.com/weather/closings">https://www.wapt.com/weather/closings</a> |

### Weather

| Organization / Program Name                     | Links   |
|---|---|
| National Weather Service                        | <a href="http://www.weather.gov/alerts">http://www.weather.gov/alerts</a> |
| National Hurricane Center                       | <a href="https://www.nhc.noaa.gov/">https://www.nhc.noaa.gov/</a>         |
| National Oceanic and Atmospheric Administration | <a href="https://www.noaa.gov/">https://www.noaa.gov/</a>                 |

### State & Local Newspapers and Media Stations

| Organization / Program Name | Links |
|-----------------------------|-------|
|-----------------------------|-------|

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|               |   |
|---------------|---|
| Radio Locator | <a href="https://radio-locator.com/">https://radio-locator.com/</a> |
|---------------|---|

## SAFETY TIPS



ARE YOU PREPARED?

## UPDATE FOR EVENT!!

<https://www.cdc.gov/coronavirus/2019-nCoV/index.html>

## BEFORE / AFTER



| Organization / Program Name                                | Links and Contact Information   | Description  |
|--|---|--|
| Ready (Make a Plan)  | <a href="https://www.ready.gov/make-a-plan">https://www.ready.gov/make-a-plan</a>                                 | Make a family communication plan so everyone can be prepared.  |
| American Red Cross (Safe and Well)                         | <a href="https://safeandwell.communityos.org/cms/index.php">https://safeandwell.communityos.org/cms/index.php</a> | After a disaster, you can let your family and friends know that you're safe. Register yourself as "safe and well" or search to find loved ones.  |
| National Voluntary Organizations Active in Disaster (VOAD) | <a href="https://www.nvoad.org/">https://www.nvoad.org/</a>   | National VOAD members respond to disasters in the United States and around the world.  |
| U-Haul Disaster Relief                                     | <a href="https://www.uhaul.com/About/DisasterRelief/">https://www.uhaul.com/About/DisasterRelief/</a>             | U-Haul has a long-time policy of assisting those in need during natural disasters, such as hurricanes, tornadoes, floods, fires, etc., by offering 30 days of free storage at participating U-Haul self-storage facilities on an as-available basis. |

## FOOD AND WATER RESOURCES



| Organization / Program Name  | Links   | Description  |
|--|---|--|
| U.S. Department of Agriculture (Food Assistance for Disaster Relief) | <a href="https://www.fns.usda.gov/disaster/disaster-assistance">https://www.fns.usda.gov/disaster/disaster-assistance</a> | The Food and Nutrition Service (FNS) coordinates with State, local and voluntary organizations to: Provide food for shelters and other mass feeding sites. Issue Disaster Supplemental Nutrition Assistance Program (D-SNAP) benefits. |
| FoodPantries.Org   | <a href="https://www.foodpantries.org/st/mississippi">https://www.foodpantries.org/st/mississippi</a>                     | Directory of Food Banks, Soup Kitchens, and non-profit organizations committed to fighting hunger.   |

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|                 |   |  |
|-----------------|---|--|
| Feeding America | <a href="http://www.feedingamerica.org/">http://www.feedingamerica.org/</a> | The Feeding America network is the nation's largest domestic hunger-relief organization. |
|-----------------|---|--|

## SHELTERS



| Organization / Program Name | Links   | Description  |
|-----------------------------|---|--|
| American Red Cross          | <a href="http://www.redcross.org/get-help/disaster-relief-and-recovery/find-an-open-shelter">http://www.redcross.org/get-help/disaster-relief-and-recovery/find-an-open-shelter</a>   | Find open shelters. If an emergency has forced you to evacuate your home, the Red Cross may be able to help.   |
| FEMA                        | <a href="https://www.arcgis.com/home/webmap/viewer.html?useExisting=1&amp;layers=d000037396514f70a2ba3683e037caee">https://www.arcgis.com/home/webmap/viewer.html?useExisting=1&amp;layers=d000037396514f70a2ba3683e037caee</a> | This web service displays data from the FEMA National Shelter System database.   |
| Homeless Shelter Directory  | <a href="http://www.homelessshelterdirectory.org/">http://www.homelessshelterdirectory.org/</a>   | The Homeless Shelter Directory provides Homeless Shelters and Homeless Service Organizations. This includes all resources necessary to help the needy. |

## HOUSING RESOURCES



| Organization / Program Name                       | Links   | Description  |
|---|---|--|
| FEMA (Transitional Sheltering Assistance)         | <a href="https://www.fema.gov/transitional-shelter-assistance">https://www.fema.gov/transitional-shelter-assistance</a> | If you are eligible for Transitional Sheltering Assistance, FEMA will pay for the cost to stay in certain hotels or motels for a limited period of time. |
| FEMA (Participating Hotels)                       | <a href="http://www.femaevachotels.com/">http://www.femaevachotels.com/</a>   | Search the list participating locations. Room availability changes quickly, please call the hotel to be sure the hotel can accommodate your need.        |
| Department of Housing and Urban Development (HUD) | <a href="https://www.hud.gov/info/disasterresources">https://www.hud.gov/info/disasterresources</a>                     | HUD provides a variety of disaster resources.  |
| Soldier On  | <a href="http://www.wesoldieron.org/">http://www.wesoldieron.org/</a>   | Soldier On is committed to ending veteran homelessness. Providing homeless veterans with transitional housing and supportive services.                   |
| Rent Assistance                                   | <a href="http://www.rentassistance.us/">http://www.rentassistance.us/</a>   | Rent Assistance lists thousands of local agencies and non-profit organizations that can help you pay your rent or find a better rate.                    |

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## FINANCIAL RESOURCES



| Organization / Program Name                                    | Links and Contact Information   | Description  |
|--|---|--|
| Army Emergency Relief (AER)                                    | <a href="https://www.aerhq.org/">https://www.aerhq.org/</a>   | <b>For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days</b><br><br>AER is the Army's own emergency financial assistance organization and is dedicated to "Helping the Army Take Care of its Own." If you have questions about applying for AER assistance, please contact HQ AER at 1-866-878-6378. |
| AER Office Locator   | <a href="https://www.aerhq.org/Office-Locator">https://www.aerhq.org/Office-Locator</a>   | <b>For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days</b><br><br>Find Your Closest AER Location   |
| AER (Reserves and National Guard)                              | <a href="https://www.armyemergencyrelief.org/covid19/nontitle10reserve/">https://www.armyemergencyrelief.org/covid19/nontitle10reserve/</a>                             | Due to the current situation, <b>AER will assist non-Title 10 ARNG and USAR Soldiers</b> on a case-by-case basis when they are experiencing extreme or unusual financial hardship due to a canceled deployment or the current DoD travel ban.  |
| FEMA   | <a href="https://www.fema.gov/">https://www.fema.gov/</a>   | Helping people before, during, and after disasters.  |
| U.S. Small Business Administration                             | <a href="https://www.sba.gov/offices/disaster/dacsc">https://www.sba.gov/offices/disaster/dacsc</a>   | The Office of Disaster Assistance's mission is to provide low-interest disaster loans to businesses of all sizes   |
| Need Help Paying Bills   | <a href="https://www.needhelppayingbills.com/html/mississippi_assistance_program.html">https://www.needhelppayingbills.com/html/mississippi_assistance_program.html</a> | Find information on programs that offer a number of ways to get help with paying bills.  |
| Federal Employees Education and Assistance Fund (FEEA)         | <a href="https://feea.org/our-programs/disaster-relief/">https://feea.org/our-programs/disaster-relief/</a>   | FEEA offers disaster relief grants to eligible federal employees when these disasters strike.  |
| Mississippi Low Income Home Energy Assistance Program (LIHEAP) | <a href="https://www.benefits.gov/benefit/1537">https://www.benefits.gov/benefit/1537</a><br>Phone: 1-855-847-0555  | The Mississippi Low Income Home Energy Assistance Program (LIHEAP) provides financial assistance to eligible households to help pay the cost of home energy bills and other energy related services. Benefits vary depending on the intensity level and are based on the rating tool.  |

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## FINANCIAL RESOURCES (Continued)

|  |  |   |
|--|--|---|
| Disaster Assistance Improvement Program (DAIP)       | <a href="https://www.disasterassistance.gov/">https://www.disasterassistance.gov/</a>  | The Disaster Assistance Improvement Program's (DAIP) mission is to provide disaster survivors with information, support, services, and a means to access and apply for disaster assistance through joint data-sharing efforts between federal, tribal, state, local, and private sector partners. |
| Mississippi Department of Employment Security (MDES) | <a href="https://mdes.ms.gov/information-center/about-mdes/contact-us/">https://mdes.ms.gov/information-center/about-mdes/contact-us/</a>  | For online unemployment services including those related to COVID-19. Assistance with unemployment insurance claims.  |
| Mississippi Department of Employment Security (MDES) | 1-800-762-2781   | Rapid Response services and resources for employers and workers affected by business closure or layoff:   |
| Financial Military Family Life Counselors            | Ms. Sonja Mathis<br>Meridian, MS<br><a href="mailto:pfc1.ms.ng@zeiders">pfc1.ms.ng@zeiders</a><br>601-331-3734                             | <b>Coordinating with emergency financial assistance organizations</b> – Counselors can help you learn more about the service branch emergency financial aid organizations and request financial assistance, if necessary.   |
|  | Ms. Joan Johnson<br>Keesler AFB, MS<br><a href="mailto:pfc.keesler.usaf@zeiders">pfc.keesler.usaf@zeiders</a><br>228-213-0172              |   |
|  | Ms. Elaine Harrison<br>Hattiesburg, MS<br><a href="mailto:MSpfc3.ms.ng@zeiders.com">MSpfc3.ms.ng@zeiders.com</a><br>601-397-0075           |   |
|  | Ms. Shannon Griffin<br>Jackson, MS<br><a href="mailto:MSpfc2.ms.ng@zeiders.com">MSpfc2.ms.ng@zeiders.com</a><br>601-331-6292               |   |
|  | Ms. Michelle Bruce<br>Columbus AFB, MS<br><a href="mailto:pfc.columbus.usaf@zeiders.com">pfc.columbus.usaf@zeiders.com</a><br>662-998-0411 |   |
| United Way (Mississippi)                             | <a href="https://www.unitedway.org/local/united-states/mississippi#">https://www.unitedway.org/local/united-states/mississippi#</a>        | Provides information on Financial Assistance  |
| Mississippi Department of Human Services             | <a href="https://www.mdhs.ms.gov/community-services/">https://www.mdhs.ms.gov/community-services/</a>                                      | Economic Services for Low income Families   |

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## MENTAL HEALTH SERVICES



| Organization / Program Name               | Links and Contact Information  | Description   |
|---|--|---|
| SAMHSA's National Helpline                | <a href="https://www.samhsa.gov/find-help/national-helpline">https://www.samhsa.gov/find-help/national-helpline</a><br>Phone: 1-800-662-4357   | SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service for individuals and families facing mental and/or substance use disorders.                                  |
| Army Reserve Psychological Health Program | Stacey Feig, Team Leader<br>Office of the Chief, Army Reserve (OCAR)<br>Office: 703-806-6905<br>Cell: 703-254-8246<br><a href="mailto:stacey.a.feig.ctr@mail.mil">stacey.a.feig.ctr@mail.mil</a> | The program offers counseling referrals for soldiers and family members, Command consultation, and Traumatic Event Management.  |
| Disaster Distress Helpline                | <a href="https://www.samhsa.gov/find-help/disaster-distress-helpline">https://www.samhsa.gov/find-help/disaster-distress-helpline</a><br>Phone: 1-800-985-5990                                   | SAMHSA's Disaster Distress Helpline provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters.   |
| TRICARE                                   | <a href="https://www.tricare.mil/CoveredServices/Mental">https://www.tricare.mil/CoveredServices/Mental</a>  | Mental health problems can affect your thoughts, mood and behavior. Learn about TRICARE's mental health coverage.   |
| Veterans Crisis Line                      | <a href="https://www.veteranscrisisline.net/">https://www.veteranscrisisline.net/</a><br>Phone: 1-800-273-8255   | If you or a family member needs help, call a crisis hotline now!  |
| Give An Hour                              | <a href="https://giveanhour.org/">https://giveanhour.org/</a>  | Give an Hour is a national nonprofit organization with a large network of mental health professionals who offer no cost mental health counseling to those in need. <a href="mailto:info@giveanhour.org">info@giveanhour.org</a> |
| Military OneSource                        | <a href="http://www.militaryonesource.mil/">http://www.militaryonesource.mil/</a><br>Phone: 800-342-9647   | Military OneSource offers a wide range of individualized consultations, coaching and non-medical counseling for many aspects of Military Life. Also provides interpretation/ translation services and document translation.     |
| Crisis Text Line                          | <a href="https://www.crisistextline.org/">https://www.crisistextline.org/</a>  | Text <b>SIGNS</b> to 741741 for the Crisis Text Line  |

## GENERAL RESOURCES

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| Civilian Resources                                    |  |  |
|---|--|--|
| Organization / Program Name                           | Links and Contact Information  | Description  |
| State Early Childhood Advisory Council of Mississippi | <a href="https://secac.ms.gov/providers/financial-resources-and-other-programs-and-services-for-providers/">https://secac.ms.gov/providers/financial-resources-and-other-programs-and-services-for-providers/</a><br>Phone: 1-800-877-7882 | Works to promote an integrated network of community-based resources and services that strengthen practices that foster stability of families and the healthy development of children.  |
| Aunt Bertha   | <a href="http://www.auntbertha.com/">http://www.auntbertha.com/</a>  | Find food, health, housing, job training programs and more, anywhere.  |
| Suntopia.org  | <a href="https://www.suntopia.org/">https://www.suntopia.org/</a>  | List of social service programs for individuals and families in need.  |
| U.S. Department of Agriculture                        | <a href="http://www.usda.gov/wps/portal/usda/usdahome?navid=disaster-help">http://www.usda.gov/wps/portal/usda/usdahome?navid=disaster-help</a>  | Food, Property and Shelter, Food Safety and Food Assistance, Crop and Livestock Loss, Community Recovery Resources.  |
| Federal Deposit Insurance Corporation (FDIC)          | <a href="https://www.fdic.gov">https://www.fdic.gov</a><br>Phone: 877-275-3342   | FDIC is an independent agency created by the U.S. Congress to maintain stability and public confidence in the nation's financial system by ensuring deposits, examining and supervising financial institutions for safety and soundness and consumer protection, and managing receiverships. |
| Lawyers.Com   | <a href="https://www.lawyers.com/legal-info/insurance">https://www.lawyers.com/legal-info/insurance</a><br>Phone: 800-526-4902   | Legal assistance information/ locate an attorney   |
| ChildCare.Gov   | <a href="https://www.childcare.gov/state-resources?state=29&amp;type=202">https://www.childcare.gov/state-resources?state=29&amp;type=202</a>  | Identifies resources at the state and local level, and provides links to programs that provide assistance.   |
| Mississippi Works                                     | <a href="https://www.mississippi.org/home-page/about-mds/mds-divisions/">https://www.mississippi.org/home-page/about-mds/mds-divisions/</a>  | The Mississippi Development Authority (MDA) is the state of Mississippi's lead economic and community development agency, with approximately 300 employees engaged in providing services to businesses, communities and workers throughout Mississippi.                                      |
| Mississippi Office of Student Financial Aid           | <a href="https://www.msfinancialaid.org/">https://www.msfinancialaid.org/</a><br>Phone: 1-800-327-2980 (toll-free in MS) or 601-432-6997   | Provides a list of scholarships, grants and other financial assistance programs in the state of Mississippi.   |
| Financial Help Resources                              | <a href="https://www.financialhelpresources.com/state/mississippi.html">https://www.financialhelpresources.com/state/mississippi.html</a>  | FinancialHelpResources.com was created to provide help finding financial help for those who are needy.   |
| Military Resources                                    |  |  |
| Organization / Program Name                           | Links and Contact Information  | Description  |
| Military One Source (MOS)                             | <a href="http://www.militaryonesource.mil/">http://www.militaryonesource.mil/</a><br>Phone: 800-342-9647   | Military OneSource offers a wide range of individualized consultations,  |

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|  |  |  |
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|  |  | coaching and counseling for many aspects of Military Life.   |
| Veterans of Foreign Wars (VFW) Unmet Needs Program | <a href="http://www.vfw.org/UnmetNeeds">http://www.vfw.org/UnmetNeeds</a>  | Unmet Needs is there to help America's military families who have run into unexpected financial difficulties as a result of deployment or other military-related activity or injury. The program provides financial aid grants of up to \$1,500 to assist with basic life needs in the form of a grant - not a loan - so no repayment is required. |
| Joint Services Support                             | <a href="https://www.jointservicesupport.org/Default.aspx">https://www.jointservicesupport.org/Default.aspx</a>  | Connecting you to valuable resources and programs you need.  |
| Vets 4 Warriors                                    | <a href="https://vets4warriors.com/">https://vets4warriors.com/</a>  | Our mission is to provide 24/7 confidential, stigma free peer support by veterans to Active Duty, National Guard and Reserve service members, Veterans, Retirees, and their families/caregivers.   |
| National Resource Directory                        | <a href="https://nrd.gov/">https://nrd.gov/</a>  | National Resource Directory connects wounded, ill & injured service members, Veterans, their families, and caregivers with those who support them.   |
| USA Cares  | <a href="http://www.usacares.org/">http://www.usacares.org/</a>  | Assisting military families in crisis.   |
| TRICARE  | <a href="http://www.tricare.mil/contactus/">http://www.tricare.mil/contactus/</a><br><br>Mississippi USA Reserve and National Guard: 1-877-298-3408 7AM to 6PM | TRICARE is the health care program for uniformed service members, retirees, and their families around the world.   |
| TRICARE Mississippi Representative                 | Mr. Tony Kennedy<br>Education Representative<br>National Guard and Reserve Program<br>Phone (228)257-4946<br>Email: Tkennedy1@humana.com                       | Reserve and National Guard Trainer. Can provide general information only.  |
| Department of Veterans Affairs                     | <a href="https://www.va.gov/">https://www.va.gov/</a>  | The US Department of Veterans Affairs provides patient care and federal benefits to Veterans and their dependents.   |

## PET & LIVESTOCK RESOURCES



| Organization / Program Name | Links and Contact Information   | Description  |
|-----------------------------|---|--|
| Ready                       | <a href="https://www.ready.gov/animals">https://www.ready.gov/animals</a> | If you are a pet owner, that plan must include your pets. Being prepared can save their lives. If you evacuate your home, DO NOT LEAVE YOUR PETS BEHIND! |

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|                          |   |  |
|--------------------------|---|--|
| Missing Pet Network      | <a href="http://www.missingpet.net">http://www.missingpet.net</a>             | The MPN gives advice on how to find missing pet / animals.   |
| American Humane          | <a href="https://www.americanhumane.org/">https://www.americanhumane.org/</a> | American Humane is committed to ensuring the safety, welfare and well-being of animals.  |
| Global Animal Foundation | <a href="https://www.globalanimal.org/">https://www.globalanimal.org/</a>     | Our mission is to swiftly get resources on the ground during natural disasters and other emergencies that put animals, from pets to wildlife, in critical peril. |

## INTERNET/PHONE SERVICE



| Organization Name     | Links   |
|-----------------------|---|
| AT&T                  | <a href="https://www.att.com/">https://www.att.com/</a>                         |
| Verizon               | <a href="https://www.verizonwireless.com/">https://www.verizonwireless.com/</a> |
| Metro PCS by T-Mobile | <a href="https://www.metrobyt-mobile.com/">https://www.metrobyt-mobile.com/</a> |
| Sprint                | <a href="https://www.sprint.com/">https://www.sprint.com/</a>                   |
| Straight Talk         | <a href="https://www.straighttalk.com">https://www.straighttalk.com</a>         |
| C spire               | <a href="https://www.cspire.com">https://www.cspire.com</a>                     |
| Xfinity               | <a href="https://www.xfinity.com">https://www.xfinity.com</a>                   |
| Dish Network          | <a href="https://www.dish.com/">https://www.dish.com/</a>                       |
| Direct T.V.           | <a href="https://www.directv.com/">https://www.directv.com/</a>                 |

## TRANSPORTATION INFORMATION



| Organization / Program Name                | Links and Contact Information   | Description  |
|--|---|--|
| American Public Transportation Association | <a href="https://www.apta.com/research-technical-resources/public-transportation-links/mississippi/">https://www.apta.com/research-technical-resources/public-transportation-links/mississippi/</a> | Locate all forms of public transportation in the state of California.  |
| U.S. Department of Transportation          | <a href="https://www.transportation.gov/">https://www.transportation.gov/</a>   | Serve the United States by ensuring a fast, safe, efficient, accessible and convenient transportation system that meets our vital national interests and enhances the quality of life of the American people, today and into the future. |
| Flight Aware                               | <a href="https://flightaware.com/live/">https://flightaware.com/live/</a>   | Flight Aware is the world's largest flight tracking data company.  |
| Carlson Wagonlit Travel                    | <a href="http://www.carlsonwagonlit.com">www.carlsonwagonlit.com</a>  | CWT is a company managing business travel, meetings and events for companies,  |

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| (CWT)                       |   | governments and non-governmental organizations. |
| Defense Travel System (DTS) | <a href="https://www.defensetravel.dod.mil/site/tac.cfm">https://www.defensetravel.dod.mil/site/tac.cfm</a> |   |

### POSTAL



| Organization Name                   | Link  |
|-------------------------------------|---|
| United States Postal Service (USPS) | <a href="https://about.usps.com/news/service-alerts/">https://about.usps.com/news/service-alerts/</a>         |
| Federal Express (FEDEX)             | <a href="https://www.fedex.com/en-us/service-alerts.html">https://www.fedex.com/en-us/service-alerts.html</a> |
| United Parcel Service (UPS)         | <a href="https://www.ups.com/us/en/service-alerts.page">https://www.ups.com/us/en/service-alerts.page</a>     |
| DHL (Mail Delivery)                 | <a href="https://www.dhl.com/">https://www.dhl.com/</a>   |

### REPLACE YOUR LOST DOCUMENTS



| Organization Name                         | Links   | Phone        | Type of Document                                    |
|---|---|--------------|---|
| American Express                          | <a href="https://www.americanexpress.com/us/content/help/lost-stolen-card.html">https://www.americanexpress.com/us/content/help/lost-stolen-card.html</a>               | 800-327-1267 | American Express credit card and billing statements |
| Discover                                  | <a href="https://www.discover.com/credit-cards/help-center">https://www.discover.com/credit-cards/help-center</a>   | 800-347-2683 | Discover credit card and billing statements         |
| MasterCard                                | <a href="https://www.mastercard.us/en-us/consumers/get-support.html">https://www.mastercard.us/en-us/consumers/get-support.html</a>                                     | 800-627-8372 | MasterCard credit card and billing statements       |
| Visa                                      | <a href="https://usa.visa.com/support/consumer/lost-stolen-card.html">https://usa.visa.com/support/consumer/lost-stolen-card.html</a>                                   | 800-847-2911 | Visa credit cards and billing statements            |
| Annual Credit Report.com                  | <a href="https://www.annualcreditreport.com/index.action">https://www.annualcreditreport.com/index.action</a>   | 877-322-8228 | Free credit report                                  |
| U.S. Citizenship and Immigration Services | <a href="https://www.uscis.gov/green-card/after-green-card-granted/replace-green-card">https://www.uscis.gov/green-card/after-green-card-granted/replace-green-card</a> | 800-375-5283 | Green Card  |
| Identity Theft Resource Center            | <a href="http://www.idtheftcenter.org">http://www.idtheftcenter.org</a>   | 888-400-5530 | Support victims of identity theft                   |
| National Archives Records                 | <a href="https://www.archives.gov/">https://www.archives.gov/</a>   | 866-272-6272 | Military records                                    |

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| U.S. Department of State                   | <a href="https://travel.state.gov/content/passports/en/passports/lost-stolen.html">https://travel.state.gov/content/passports/en/passports/lost-stolen.html</a> | 877-487-2778                              | Passports                                    |
| Social Security Administration             | <a href="https://www.ssa.gov/ssnumber">https://www.ssa.gov/ssnumber</a>   | 800-772-1213                              | Social Security cards                        |
| Internal Revenue Service                   | <a href="https://www.irs.gov/uac/About-Form-4506T">https://www.irs.gov/uac/About-Form-4506T</a>   | 800-829-1040                              | Federal tax documents and returns            |
| U.S. Treasury Department – Treasury Direct | <a href="https://www.treasurydirect.gov/tdhome.htm">https://www.treasurydirect.gov/tdhome.htm</a>   | 844-284-2676                              | U. S. Savings bonds                          |
| Citi Bank                                  | <a href="https://home.cards.citidirect.com/CommercialCard/ux/index.html#/login">https://home.cards.citidirect.com/CommercialCard/ux/index.html#/login</a>       | 1-800-200-7056                            | Government Travel Card                       |
| Mississippi State Department of Health     | <a href="https://msdh.ms.gov/">https://msdh.ms.gov/</a>   | 601-576-7744<br>Toll Free: 1-866-458-4948 | Marriage, Birth and Death Certificates       |
| Division of Motor Vehicles                 | <a href="https://www.ms.gov/dps/license_renewal/">https://www.ms.gov/dps/license_renewal/</a>   | 601-987-1281                              | Driver's License, Vehicle Title Registration |
| Department of Human Services               | <a href="https://www.mdhs.ms.gov/economic-assistance/snap/">https://www.mdhs.ms.gov/economic-assistance/snap/</a>   | 601-359-4500                              | EBT/SNAP Card                                |

## MOBILE APPS



| APP Name  | Links  | Description   |
|---|--|---|
| <br>EMERGENCY  | iTunes:<br><a href="https://itunes.apple.com/us/app/emergency-by-american-red/id954783878?mt=8">https://itunes.apple.com/us/app/emergency-by-american-red/id954783878?mt=8</a><br>Google:<br><a href="https://play.google.com/store/apps/details?id=com.cube.arc.hzd">https://play.google.com/store/apps/details?id=com.cube.arc.hzd</a> | This all-inclusive app lets you monitor more than 35 different severe weather and emergency alerts, to help keep you and your loved ones safe   |
| <br>Double Eagle App   | Apple App Store:<br><a href="https://apps.apple.com/us/app/u-s-army-reserve/id1459987204">https://apps.apple.com/us/app/u-s-army-reserve/id1459987204</a><br>Google:<br><a href="https://play.google.com/store/apps/details?id=com.flipsidegroup.army">https://play.google.com/store/apps/details?id=com.flipsidegroup.army</a>          | The Double Eagle App that allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community. |
| Centers for Disease Control and Prevention<br>COVID-19 Apple App<br> | <a href="https://www.cdc.gov/media/releases/2020/s0327-statement-covid-19-apple-app.html">https://www.cdc.gov/media/releases/2020/s0327-statement-covid-19-apple-app.html</a>  | The CDC app that guides Americans through a series of questions about their health and exposure to determine if they should seek care for COVID-19 symptoms.  |

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| <p>Hero Care by American Red Cross</p>  | <p>iTunes:<br/><a href="https://itunes.apple.com/us/app/hero-care-by-american-red/id1120615435?ls=1&amp;mt=8">https://itunes.apple.com/us/app/hero-care-by-american-red/id1120615435?ls=1&amp;mt=8</a><br/>Google:<br/><a href="https://play.google.com/store/apps/details?id=com.cube.arc.saf">https://play.google.com/store/apps/details?id=com.cube.arc.saf</a></p>         | <p>Hero Care by the American Red Cross is a complete solution for members of the military, veterans, and their families to prepare for, cope with and respond to the challenges of military service.</p>   |
| <p>First Aid</p>                        | <p>iTunes:<br/><a href="https://itunes.apple.com/US/app/first-aid-by-american-red-cross/id529160691?mt=8">https://itunes.apple.com/US/app/first-aid-by-american-red-cross/id529160691?mt=8</a><br/>Google:<br/><a href="https://play.google.com/store/apps/details?id=com.cube.arc.fa">https://play.google.com/store/apps/details?id=com.cube.arc.fa</a></p>                   | <p>Get instant access to information on handling the most common first aid emergencies.</p>  |
| <p>Disaster Alert</p>                   | <p>iTunes:<br/><a href="https://itunes.apple.com/us/app/disaster-alert-pdc-world-hazards/id381289235?mt=8">https://itunes.apple.com/us/app/disaster-alert-pdc-world-hazards/id381289235?mt=8</a><br/>Google:<br/><a href="https://play.google.com/store/apps/details?id=com.cube.arc.pfa">https://play.google.com/store/apps/details?id=com.cube.arc.pfa</a></p>               | <p>Provides mobile access to multi-hazard monitoring of and early warning for “Active Hazards” around the globe. Additional information and reports about hazards can be viewed and shared.</p>  |
| <p>SirenGPS</p>                         | <p>iTunes:<br/><a href="https://itunes.apple.com/us/app/siren-gps-mobile/id771924564?mt=8">https://itunes.apple.com/us/app/siren-gps-mobile/id771924564?mt=8</a><br/>Google:<br/><a href="https://play.google.com/store/apps/details?id=com.sirengps.mobile">https://play.google.com/store/apps/details?id=com.sirengps.mobile</a></p>   | <p>SirenGPS connects everyone in a community to first responders and allows first responders to communicate with each other, all on a single platform. It allows first responders to determine the precise location of 911 callers.</p>                            |
| <p>SAMHSA</p>                         | <p>iTunes:<br/><a href="https://itunes.apple.com/us/app/samhsa-disaster-response-app/id787518271?mt=8">https://itunes.apple.com/us/app/samhsa-disaster-response-app/id787518271?mt=8</a><br/>Google:<br/><a href="https://play.google.com/store/apps/details?id=gov.hhs.samhsa.app.disaster">https://play.google.com/store/apps/details?id=gov.hhs.samhsa.app.disaster</a></p> | <p>SAMHSA Behavioral Health Disaster Response App is designed for behavioral health professionals and provides access to evidenced-based mental health and substance use information, tools, and resources for use in the field</p>                                |
| <p>FEMA</p>                           | <p>iTunes:<br/><a href="https://itunes.apple.com/us/app/fema/id474807486?mt=8">https://itunes.apple.com/us/app/fema/id474807486?mt=8</a><br/>Google:<br/><a href="https://play.google.com/store/apps/details?id=gov.fema.mobile.android&amp;hl=en">https://play.google.com/store/apps/details?id=gov.fema.mobile.android&amp;hl=en</a></p>                                     | <p>Receive alerts from the National Weather Service for up to five locations. Get safety reminders, read tips to survive natural disasters, and customize your emergency checklist. Locate Open shelters and were to talk to FEMA in person (or on the phone).</p> |

### IF YOU WOULD LIKE TO VOLUNTEER OR MAKE A DONATION

Please see links below on ways you can **volunteer** or **make a donation** to support your local area.



| Organization / Program Name | Links   | Description   |
|-----------------------------|---|---|
| National VOAD               | <a href="https://www.nvoad.org/">https://www.nvoad.org/</a>     | National VOAD members respond to disasters in the United States and around the world. |
| Habitat for Humanity        | <a href="https://www.habitat.org/">https://www.habitat.org/</a> | Habitat for Humanity is a nonprofit organization                                      |

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|                    |   | that helps families build and improve places to call home.   |
| American Red Cross | <a href="https://www.redcross.org/">https://www.redcross.org/</a> | Our network of generous donors, volunteers and employees share a mission of preventing and relieving suffering, here at home and around the world. |

## FEMA FACT SHEETS



| Fact Sheet   | Link  | Description   |
|--|---|---|
| Crisis Counseling Assistance and Training Program                                  | <a href="https://www.fema.gov/media-library/assets/documents/24411">https://www.fema.gov/media-library/assets/documents/24411</a>   | The CCP supports short-term interventions that involve the counseling goals of assisting disaster survivors.  |
| Disaster Legal Services Fact Sheet   | <a href="https://www.fema.gov/media-library/assets/documents/24413">https://www.fema.gov/media-library/assets/documents/24413</a>   | The purpose of Disaster Legal Services (DLS) is to provide legal assistance to low-income individuals who prior to or as a result of the disaster, are unable to secure legal services adequate to meet their disaster-related needs.                             |
| Disaster Unemployment Assistance   | <a href="https://www.fema.gov/media-library/assets/documents/24418">https://www.fema.gov/media-library/assets/documents/24418</a>   | The purpose of Disaster Unemployment Assistance (DUA) is to provide unemployment benefits and re-employment services to individuals who have become unemployed as a result of a major disaster and who are not eligible for regular State unemployment insurance. |
| Emergency Food and Shelter National Board Program                                  | <a href="https://www.fema.gov/media-library/assets/documents/24422">https://www.fema.gov/media-library/assets/documents/24422</a>   | Describes the Emergency Food and Shelter National Board Program.  |
| Funeral Assistance Fact Sheet  | <a href="https://www.fema.gov/media-library/assets/documents/24431">https://www.fema.gov/media-library/assets/documents/24431</a>   | This fact sheet describes the eligible costs associated with FEMA Funeral Assistance under the Individuals and Households Program (IHP).  |
| Assistance to Individuals and Households- Individuals and Households Program (IHP) | <a href="https://www.fema.gov/media-library/assets/documents/24945">https://www.fema.gov/media-library/assets/documents/24945</a>   | The Individuals and Households Program (IHP) provides financial help or direct services to those who have necessary expenses and serious needs if they are unable to meet the needs through other means.  |
| Disaster Case Management Guidance  | <a href="https://www.fema.gov/public-assistance-policy-and-guidance">https://www.fema.gov/public-assistance-policy-and-guidance</a> | Final guidance document for Regional, State, Tribal, and local partners for developing a grant and implementing and administering disaster case management.   |
| National Emergency Family Registry and Locator System                              | <a href="https://www.fema.gov/media-library/assets/documents/94763">https://www.fema.gov/media-library/assets/documents/94763</a>   | The FEMA National Emergency Family Registry and Locator System (NEFRLS) may be activated following a Presidentially declared disaster at the request of an affected State to help reunite families that have become separated as a result of the disaster.        |
| Generator  | <a href="https://www.fema.gov/media-">https://www.fema.gov/media-</a>   | Under the Other Needs Assistance provision of the   |

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|--|---|---|
| Reimbursement – Individuals and Households Program                     | <a href="https://www.fema.gov/media-library/assets/documents/94768">library/assets/documents/94768</a>                              | Federal Emergency Management Agency’s (FEMA) Individuals and Households Program, and in conjunction with the State or Tribe, eligible applicants may be reimbursed for the purchase or rental of a generator required for medical purposes.   |
| Manufactured Housing Units (MHUs) – Individuals and Households Program | <a href="https://www.fema.gov/media-library/assets/documents/94778">https://www.fema.gov/media-library/assets/documents/94778</a>   | FEMA may provide direct assistance to eligible disaster survivors through either the Multi-family Lease & Repair Program, in which FEMA contracts with the property owner or landlord to repair multi-family rental units for use as temporary housing, or by providing Manufactured Housing Units (MHUs).                                    |
| Cora Brown Fund  | <a href="https://www.fema.gov/media-library/assets/documents/117769">https://www.fema.gov/media-library/assets/documents/117769</a> | The purpose of the Cora Brown Fund is to help provide for disaster-related needs that have not or will not be met by governmental agencies or any other organization, which has programs to address such needs.   |
| Disaster Survivor Assistance   | <a href="https://www.fema.gov/media-library/assets/documents/117811">https://www.fema.gov/media-library/assets/documents/117811</a> | The DSA mission is to build and sustain an expeditionary cadre that can establish a timely presence primarily focused on addressing the needs of disproportionately impacted populations and disaster survivors.  |
| Child Care Assistance  | <a href="https://www.fema.gov/media-library/assets/documents/133703">https://www.fema.gov/media-library/assets/documents/133703</a> | The Sandy Recovery Improvement Act of 2013 provides FEMA the specific authority to award Child Care Assistance through the Other Needs Assistance (ONA) provision of the Individuals and Households Program (IHP), to assist disaster survivors who have a disaster-caused financial burden for child care.                                   |
| Disaster Recovery Centers  | <a href="https://www.fema.gov/media-library/assets/documents/133708">https://www.fema.gov/media-library/assets/documents/133708</a> | A Disaster Recovery Center (DRC) is a fixed or mobile provisional facility set up by FEMA that provides a central location near disaster impacted areas where Federal, State, Tribal, and non-government organizations have recovery information, assistance, and services to disaster survivors.   |
| Group Flood Insurance Policy   | <a href="https://www.fema.gov/media-library/assets/documents/133710">https://www.fema.gov/media-library/assets/documents/133710</a> | As part of the effort to reduce future expenses from floods, FEMA directly purchases Group Flood Insurance Policy (GFIP) certificates on behalf of applicants who are required to obtain and maintain flood insurance.  |
| Mass Care /Emergency Services Reunification Service                    | <a href="https://www.fema.gov/media-library/assets/documents/133732">https://www.fema.gov/media-library/assets/documents/133732</a> | FEMA has the statutory requirement to facilitate the reunification of unaccompanied minors with their custodial parents/legal guardians, as well as the voluntary reunification of adults with their families, during declared emergencies or major disasters.  |
| Assistance for Active Military and Civilian Personnel                  | <a href="https://www.fema.gov/media-library/assets/documents/133742">https://www.fema.gov/media-library/assets/documents/133742</a> | FEMA may provide assistance to active military and civilian personnel if it is not duplicated with assistance offered by the Department of Defense or other available resources.  |
| Individual Assistance Program  | <a href="https://www.fema.gov/media-library/assets/documents/133744">https://www.fema.gov/media-library/assets/documents/133744</a> | The Individual Assistance mission ensure disaster survivors have timely access to a full range of authorized programs and services to maximize recovery, through partnered coordination of local, state, territorial, and Indian Tribal governments, as well as other Federal Agencies, nongovernmental organizations and the private sector. |

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