

LOUISIANA RESOURCE GUIDE



U.S. Army Disaster Personnel Accountability and Assessment System (ADPAAS)

As a prudent precaution, all military members are requested to update their contact information and potential evacuation location on their respective Services' accountability systems. If an evacuation order is given, correct information is crucial for accountability!

<https://adpaas.army.mil/>

Emergency Contact Information



Louisiana State Emergency Management

Office of Homeland Security and Emergency Preparedness

225-925-7500

7667 Independence Blvd, Baton Rouge, LA 70806

<http://gohsep.la.gov/>



TWITTER	FACEBOOK
https://twitter.com/GOHSEP	https://www.facebook.com/gohsep/



FEMA

<https://www.fema.gov/>



<https://www.ready.gov/>

TROPICAL STORM BARRY JULY 2019

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81st Readiness Division

Address: 81 Wildcat Way, Ft. Jackson, SC, 29207

Family Programs Director (FPD): Easter Sharpe

803-751-9697

Email: easter.k.sharpe.civ@mail.mil

www.usar.army.mil/arfp



Double Eagle App

<https://www.usar.army.mil/DoubleEagleApp/>

The Double Eagle App allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.

Army Reserve Psychological Health Program

Stacey Feig, Team Leader

Office of the Chief, Army Reserve (OCAR)

Office: 703-806-6905

Cell: 703-254-8246

stacey.a.feig.ctr@mail.mil

The program offers counseling referrals for soldiers and family members, Command consultation, and Traumatic Event Management.

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IMPORTANT CURRENT EMERGENCY INFORMATION



Affected State and County Emergency Management Links

Organization / Program Name	Links
State of Louisiana Homeland Security and Emergency Preparedness	https://gohsep.la.gov/
Plaquemines Parish Government	https://plaqueminesparish.com/homeland-security-emergency-preparedness/
Tangipahoa Parish Government	https://tangipahoa.org/government/emergency-preparedness
Saint Tammany Parish Government	http://www.stpgov.org/residents/emergency-preparedness
Lafourche Parish Government	http://www.lafourchegov.org/departments/homeland-security-emergency-preparedness
Jefferson Parish Government	http://www.jeffparish.net/index.aspx?page=185
New Orleans Office of Homeland Security and Emergency Preparedness	https://www.nola.gov/homeland-security/
St. Charles Parish Government	https://www.stcharlesparish-la.gov/departments/emergency-preparedness
St. John the Baptist Parish Government	http://sjbparish.com/emergency_index.php
Terrebonne Parish Office of Homeland Security and Emergency Preparedness	http://sjbparish.com/emergency_index.php
St. Mary Parish Office of Homeland Security and Emergency Preparedness	https://stmaryohsep.org/

Evacuation Information

Organization / Program Name	Links
Louisiana Department of Transportation	http://gisweb.dotd.la.gov/evacuationroute/desktop.html
State Emergency Declaration	http://gohsep.la.gov/portals/0/News/111-JBE-2019-SOE-Invest-92L.pdf
Mandatory and Voluntary Evacuations	https://www.wdsu.com/article/evacuation-orders-tropical-storm-barry/28366647

Fuel

Organization	Links
GasBuddy	http://www.gasbuddy.com/GasPrices/Louisiana
Ricochet Fuel Delivery	https://www.ricochetfuel.com/areas-served/louisiana-fuel-distributor/

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Power Outages

Organization	Links
PowerOutage.US	https://poweroutage.us/area/state/louisiana
Cleco Power	https://www.cleco.com/
Entergy	https://www.entergy-louisiana.com/residential/
Southwest Louisiana EMC	https://slemco.com/

Closings and Delays

Organization / Program Name	Links
4WWL TV	https://www.wwltv.com/closings
Louisiana Department of Transportation	http://www.wapps.dotd.la.gov/administration/announcements/home.aspx?type=roadandlaneclosure

Weather

Organization / Program Name	Links
National Weather Service	http://www.weather.gov/alerts
National Hurricane Center	https://www.nhc.noaa.gov/
National Oceanic and Atmospheric Administration	https://www.noaa.gov/

State & Local Newspapers and Media Stations

Organization / Program Name	Links
Radio Locator	https://radio-locator.com/
United States News Paper Listings (USNPL)	https://www.usnpl.com/search/state?state=LA
KARD FOX14	https://www.myarklamiss.com/
WGNO ABC	https://www.wgno.com
4WWL TV	https://www.wwltv.com
Plaquemines Gazette	https://www.plaqueminesgazette.com/
Plaquemine Post South	https://www.postsouth.com/
The Lafourche Gazette	http://www.tlgnewspaper.com/

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SAFETY TIPS



ARE YOU PREPARED?

<https://www.ready.gov/be-informed>

HOW TO STAY SAFE WHEN A FLOOD THREATENS



Know your area's type of flood risk. Visit FEMA's Flood Map Service Center at <https://msc.fema.gov/> portal for information.

Sign up for your community's warning system. The Emergency Alert System (EAS) and National Oceanic and Atmospheric Administration (NOAA) Weather Radio also provide emergency alerts.

If flash flooding is a risk in your location, monitor potential signs such as heavy rain.

Learn and practice evacuation routes, shelter plans, and flash flood response.

Gather supplies in case you have to leave immediately or if services are cut off. Keep in mind each person's specific needs, including medication. Don't forget the needs of pets. Obtain extra batteries and charging devices for phones and other critical equipment.

Obtain flood insurance. Homeowner's policies do not cover flooding. Get flood coverage under the National Flood Insurance Program (NFIP).

Keep important documents in a waterproof container. Create password-protected digital copies.

Protect your property. Move valued items to higher levels. Declutter drains and gutters. Install check valves. Consider a sump pump with a battery.



Depending on where you are, and the impact and the warning time of flooding, go to the safe location that you have identified.

If told to evacuate, do so immediately. Never drive around barricades. Local responders use them to safely direct traffic out of flooded areas.

Listen to EAS, NOAA Weather Radio, or local alerting systems for current emergency information and instructions.

Do not walk, swim, or drive through flood waters. Turn Around. Don't Drown.® Just six inches of fast-moving water can knock you down, and one foot of moving water can sweep your vehicle away.

Stay off of bridges over fast-moving water. Fast-moving water can wash bridges away without warning.

If your vehicle is trapped in rapidly moving water, stay inside. If water is rising inside the vehicle, seek refuge on the roof.

If trapped in a building, go to its highest level. Do not climb into a closed attic. You may become trapped by rising floodwater. Go on the roof only if necessary. Signal for help.



Listen to authorities for information and instructions.

Avoid driving, except in emergencies.

Be aware that snakes and other animals may be in your house. Wear heavy gloves and boots during clean up.

Avoid wading in floodwater, which can contain dangerous debris and be contaminated. Underground or downed power lines can also electrically charge the water.

Use a generator or other gasoline-powered machinery ONLY outdoors and away from windows.

Be aware of the risk of electrocution. Do not touch electrical equipment if it is wet or if you are standing in water. If it is safe to do so, turn off the electricity to prevent electric shock.

Take an Active Role In Your Safety

Go to [ready.gov](https://www.ready.gov) and search for **flood**. Download the **FEMA app** to get more information about preparing for a **flood**. Find Emergency Safety Tips under **Prepare**.

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SEPARATING YOUR DEBRIS TIPS

Separating Your Debris
Debris should be placed curbside, without blocking the roadway or storm drains.

NO PICKUP ZONE
Any debris placed from the sidewalk toward your property will not be picked up.

DEBRIS SEPARATION
Separate debris into the six categories shown below.

DO NOT STACK OR LEAN
Placing debris near or on trees, poles, or other structures makes removal difficult. This includes fire hydrants and meters.

UNSURE WHERE TO PLACE DEBRIS?
If you don't have a sidewalk, ditch, or utility line in front of your house, place debris at the edge of your property before the curb.

Normal Household Trash
Normal household trash and bagged debris of any kind will not be picked up with disaster debris. You should continue to follow your normal garbage removal schedule.

VEGETATIVE DEBRIS

- Leaves (do not put in bags)
- Logs
- Plants
- Tree branches

CONSTRUCTION & DEMOLITION DEBRIS

- Building materials
- Carpet
- Drywall
- Furniture
- Lumber
- Mattresses
- Plumbing

APPLIANCES & WHITE GOODS

- Air conditioners
- Dishwashers
- Freezers
- Refrigerators
- Stoves
- Washers, dryers
- Water heaters

ELECTRONICS

- Computers
- Radios
- Stereos
- Televisions
- Other devices with a cord

HOUSEHOLD HAZARDOUS WASTE

- Cleaning supplies
- Batteries
- Lawn chemicals
- Oils
- Oil-based paints and stains
- Pesticides

For more information contact your local government.

BEFORE / AFTER



Organization / Program Name	Links and Contact Information	Description
Ready (Make a Plan)	https://www.ready.gov/make-a-plan	Make a family communication plan so everyone can be prepared.
American Red Cross (Safe and Well)	https://safeandwell.communityos.org/cms/index.php	After a disaster, you can let your family and friends know that you're safe. Register yourself as "safe and well" or search to find loved ones.
National Voluntary Organizations Active in Disaster (VOAD)	https://www.nvoad.org/	National VOAD members respond to disasters in the United States and around the world.

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U-Haul Disaster Relief	https://www.uhaul.com/About/DisasterRelief/	U-Haul has a long-time policy of assisting those in need during natural disasters, such as hurricanes, tornadoes, floods, fires, etc., by offering 30 days of free storage at participating <u>U-Haul self-storage facilities</u> on an as-available basis.
Sandbags	<p>Belle Chasse PROWM 333 F. Edward Hebert Blvd. Building 1101 Belle Chasse, LA 70037</p> <p>Port Sulphur PROWM, 27279 Hwy. 23 Port Sulphur, LA 70083</p> <p>East bank PROWM 173 Edna LaFrance Road Braithwaite, LA 70040</p> <p>***Additional Locations Pending***</p>	<p>Sandbags are available between the hours of 8 A.M.-6 P.M.</p> <p>Must be a resident of Plaquemines Parish, with ID. 12 bag limit.</p>
Department of Environmental Quality Parish Resource Book	https://www.deq.louisiana.gov/assets/docs/EmergencyResponse/Parish-Resource-Book/2019parishresourcebook.pdf	Every year the Louisiana Department of Environmental Quality updates the Parish Resource book for use around the state. This book contains resource documents to assist the Parish Homeland Security and Emergency Preparedness (OHSEP) Coordinators/Directors, city and/or state government officials, and the public before, during, and after an event such as a hurricane, flooding or any other natural disaster.
State of Louisiana Governor's Office of Homeland Security and Emergency Preparedness	https://gohsep.la.gov/GRANTS/RECOVERY-GRANTS/Public-Assistance/Debris-Management	Debris Management
Crisis Clean Up Hotline	Phone: 1-844-965-1386	Register for cleanup assistance from community and nonprofits that are on standby.
NOLA 311	311	Report downed trees and limbs.

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Southeast Louisiana Legal Services	https://slls.org Phone: 504-529-1000 Address: 1340 Poydras St, Suite 600, New Orleans, LA 70112 Walk-ins can visit the SLLS Office Monday, Wednesday, Friday from 9am-3pm.	Can provide legal assistance to tenants who are being evicted or who are being asked to pay for repairs by their landlords due to flooding.
<p style="color: red;">List of Current Openings in Plaquemines Parish JULY 14, 2019</p> <p style="color: red;">As of Saturday, July 13, 2019</p> Mandatory Evacuation for the East Bank of Plaquemines Parish lifted as of 8 P.M. LA39 Flood gate (St. Bernard/Plaquemines Parish Line) open at 8 P.M.		
<p style="color: red;">As of Sunday, July 14, 2019</p> Mandatory Evacuation for the West Bank from Oakville to Venice will be lifted at 10 A.M. Please continue to use caution while traveling in the Myrtle Grove, Pointe Celeste and West Pointe-a-LA-Hache areas. LA 23 is completely open in both directions. Continue to use caution while traveling in the Myrtle Grove, Pointe Celeste and West Pointe-a-LA-Hache areas. Ferry service back in service in the Belle Chasse/Scarsdale starting at 7 AM Tidewater Road, Venice currently open Plaquemines Parish Medical Center located in Port Sulphur will open at 12 P.M. Ferry service will be open in the Pointe-a-la-Hache area at 12 P.M.		

FOOD AND WATER RESOURCES



Organization / Program Name	Links and Contact Information	Description
U.S. Department of Agriculture (Food Assistance for Disaster Relief)	https://www.fns.usda.gov/disaster/disaster-assistance	The Food and Nutrition Service (FNS) coordinates with State, local and voluntary organizations to: Provide food for shelters and other mass feeding sites; Issue Disaster Supplemental Nutrition Assistance Program (D-SNAP) benefits.
FoodPantries.Org	https://www.foodpantries.org/st/louisiana	Directory of Food Banks, Soup Kitchens, and non-profit organizations committed to fighting hunger.
Feeding America	http://www.feedingamerica.org/	The Feeding America network is the nation's largest domestic hunger-relief organization.

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The Food Bank of Central Louisiana	https://www.fbcenla.org/	It is with the generous support of our individual and corporate donors that the Food Bank of Central Louisiana is able to serve more than 22,400 people every month in our community.
The Food Bank of Northwest Louisiana	https://www.foodbanknla.org/	The mission of the Food Bank of Northwest Louisiana is to serve as the primary resource for fighting hunger in Northwest Louisiana. Our vision is to ultimately end hunger in Northwest Louisiana by ensuring consolidated network of effective food collection and distribution which will provide universal access to food for the needy in our communities.
Department of Children and Family Services	http://www.dcfslouisiana.gov	Emergency food assistance due to natural disaster.
Boil Water Advisory	https://plaqueminesparish.com/wp/wp-content/uploads/2019/07/Boil-Water-Advisory.pdf	Lake Hermitage and Mrytle Grove

SHELTERS



Organization / Program Name	Links and Contact Information	Description
American Red Cross	http://www.redcross.org/get-help/disaster-relief-and-recovery/find-an-open-shelter	Find open shelters. If an emergency has forced you to evacuate your home, the Red Cross may be able to help.
FEMA	https://www.arcgis.com/home/webmap/viewer.html?useExisting=1&layers=d000037396514f70a2ba3683e037caee	This web service displays data from the FEMA National Shelter System database.
Homeless Shelter Directory	http://www.homelessshelterdirectory.org/	The Homeless Shelter Directory provides Homeless Shelters and Homeless Service Organizations. This includes all resources necessary to help the needy.
Shelter Listings	https://www.shelterlistings.org/state/louisiana.html	Shelter Listings helps the needy find shelter and assistance. This nation is going through tough times and providing a helping hand can help make the world a better place.

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AIRBNB OPEN HOMES PROGRAM

Airbnb has activated its Open Homes Program www.airbnb.com/stormbarry to help displaced residents and relief workers deployed to the regions impacted by Tropical Storm Barry. The Open Homes Program recruits hosts who are willing and able to provide free housing to displaced residents and disaster relief workers in the activation area including southern Louisiana, and parts of Texas and Alabama.

Airbnb Hosts within the affected area have the ability to opt into listing their homes for \$0, offering accommodations free of charge to those in need by visiting www.airbnb.com/stormbarry. The goal of the Open Homes Program is to ensure those able to open their homes, as well as anyone who are affected and in need of temporary accommodation, know that this option exists.

The Open Homes Program is currently available through July 31. As a public service, Airbnb is asking news outlets in Louisiana, Texas and Alabama to share the following link: www.airbnb.com/stormbarry.

There will be no evacuation shelters open within Plaquemines Parish.

Those residents that are in need of evacuation assistance information may contact 504-934-6940 or report to the Belle Chasse Auditorium.

Plaquemines Parish has an agreement to house residents in the city of West Monroe. Residents will be transported via Plaquemines Parish School Board buses from Belle Chasse to West Monroe. There are currently no public shelters open within the State.

Shelter Name	County	Address	City	State	ZIP	Population
Bolton Ave. Community Center	Rapides	315 Bolton Ave.	Alexandria	LA	71301	7

HOUSING RESOURCES



Organization / Program Name	Links and Contact Information	Description
FEMA (Transitional Sheltering Assistance)	https://www.fema.gov/transitional-shelter-assistance	If you are eligible for Transitional Sheltering Assistance, FEMA will pay for the cost to stay in certain hotels or motels for a limited period of time.
FEMA (Participating Hotels)	http://www.femaevachotels.com/	Search the list participating locations. Room availability changes quickly, please call the hotel to be sure the hotel can accommodate your need.

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Department of Housing and Urban Development (HUD)	https://www.hud.gov/info/disasterresources	HUD provides a variety of disaster resources.
Soldier On	http://www.wesoldieron.org/	Soldier On is committed to ending veteran homelessness. Providing homeless veterans with transitional housing and supportive services.
Rent Assistance	http://www.rentassistance.us/	Rent Assistance lists thousands of local agencies and non-profit organizations that can help you pay your rent or find a better rate.
Louisiana Housing Corporation	https://www.lhc.la.gov/rental-opportunities	In keeping with its mission to ensure that every Louisiana resident is granted an opportunity to obtain safe, affordable, energy-efficient housing, the LHC directs renters and prospective renters to the following programs and resources.

FINANCIAL RESOURCES



Organization / Program Name	Links and Contact Information	Description
Army Emergency Relief (AER)	https://www.aerhq.org/	For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days AER is the Army's own emergency financial assistance organization and is dedicated to "Helping the Army Take Care of its Own." If you have questions about applying for AER assistance, please contact HQ AER at 1-866-878-6378.
AER Office Locator	https://www.aerhq.org/Office-Locator	For Active Duty Soldiers and Soldiers on Active Duty Orders for more than 90 days Find Your Closest AER Location

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Disaster Assistance Improvement Program (DAIP)	https://www.disasterassistance.gov/	The Disaster Assistance Improvement Program's (DAIP) mission is to provide disaster survivors with information, support, services, and a means to access and apply for disaster assistance through joint data-sharing efforts between federal, tribal, state, local, and private sector partners.
FEMA	https://www.fema.gov/	Helping people before, during, and after disasters.
U.S. Small Business Administration	https://www.sba.gov/offices/disaster/dacsc	The Office of Disaster Assistance's mission is to provide low-interest disaster loans to businesses of all sizes
Need Help Paying Bills	https://www.needhelppayingbills.com/	Find information on programs that offer a number of ways to get help with paying bills.
Federal Employees Education and Assistance Fund (FEEA)	https://feea.org/our-programs/disaster-relief/	FEEA offers disaster relief grants to eligible federal employees when these disasters strike.

MENTAL HEALTH SERVICES



Organization / Program Name	Links and Contact Information	Description
SAMHSA's National Helpline	https://www.samhsa.gov/find-help/national-helpline Phone: 1-800-662-4357	SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service for individuals and families facing mental and/or substance use disorders.
Army Reserve Psychological Health Program	Stacey Feig, Team Leader Office of the Chief, Army Reserve (OCAR) Office: 703-806-6905 Cell: 703-254-8246 stacey.a.feig.ctr@mail.mil	The program offers counseling referrals for soldiers and family members, Command consultation, and Traumatic Event Management.
Disaster Distress Helpline	https://www.samhsa.gov/find-help/disaster-distress-helpline Phone: 1-800-985-5990	SAMHSA's Disaster Distress Helpline provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters.

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TRICARE	https://www.tricare.mil/CoveredServices/Mental	Mental health problems can affect your thoughts, mood and behavior. Learn about TRICARE's mental health coverage.
Veterans Crisis Line	https://www.veteranscrisisline.net/ Phone: 1-800-273-8255	If you or a family member needs help, call a crisis hotline now!
Give An Hour	https://giveanhour.org/	Give an Hour is a national nonprofit organization with a large network of mental health professionals who offer no cost mental health counseling to those in need. info@giveanhour.org
Military OneSource	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and non- medical counseling for many aspects of Military Life. Also provides interpretation/ translation services and document translation.
Crisis Text Line	https://www.crisistextline.org/	Text SIGNS to 741741 for the Crisis Text Line

GENERAL RESOURCES

Civilian Resources		
Organization / Program Name	Links and Contact Information	Description
United Way 211	http://211.org/	2-1-1 is a free and confidential service that helps across the U.S. find the local resources they need. Available 24/7
Aunt Bertha	http://www.auntbertha.com/	Find food, health, housing, job training programs and more, anywhere.
Suntopia.org	https://www.suntopia.org/	List of social service programs for individuals and families in need.
U.S. Department of Agriculture	http://www.usda.gov/wps/portal/usda/usdahome?navid=disaster-help	Food, Property and Shelter, Food Safety and Food Assistance, Crop and Livestock Loss, Community Recovery Resources.

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Federal Deposit Insurance Corporation (FDIC)	https://www.fdic.gov Phone: 877-275-3342	FDIC is an independent agency created by the U.S. Congress to maintain stability and public confidence in the nation's financial system by insuring deposits, examining and supervising financial institutions for safety and soundness and consumer protection, and managing receiverships.
Lawyers.Com	https://www.lawyers.com/legal-info/insurance Phone: 800-526-4902	Legal assistance information/ locate an attorney
Military Resources		
Organization / Program Name	Links and Contact Information	Description
Military One Source (MOS)	http://www.militaryonesource.mil/ Phone: 800-342-9647	Military OneSource offers a wide range of individualized consultations, coaching and counseling for many aspects of Military Life.
Veterans of Foreign Wars (VFW) Unmet Needs Program	http://www.vfw.org/UnmetNeeds	Unmet Needs is there to help America's military families who have run into unexpected financial difficulties as a result of deployment or other military-related activity or injury. The program provides financial aid grants of up to \$1,500 to assist with basic life needs in the form of a grant - not a loan - so no repayment is required.
Joint Services Support	https://www.jointservicesupport.org/Default.aspx	Connecting you to valuable resources and programs you need.
Vets 4 Warriors	https://vets4warriors.com/	Our mission is to provide 24/7 confidential, stigma free peer support by veterans to Active Duty, National Guard and Reserve service members, Veterans, Retirees, and their families/caregivers.
National Resource Directory	https://nrd.gov/	National Resource Directory connects wounded, ill & injured service members, Veterans, their families, and caregivers with those who support them.

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USA Cares	http://www.usacares.org/	Assisting military families in crisis.
TRICARE	http://www.tricare.mil/contactus/	TRICARE is the health care program for uniformed service members, retirees, and their families around the world.
Department of Veterans Affairs	https://www.va.gov/	The US Department of Veterans Affairs provides patient care and federal benefits to Veterans and their dependents.

PET & LIVESTOCK RESOURCES



Organization / Program Name	Links and Contact Information	Description
Ready	https://www.ready.gov/animals	If you are a pet owner, that plan must include your pets. Being prepared can save their lives. If you evacuate your home, DO NOT LEAVE YOUR PETS BEHIND!
Missing Pet Network	http://www.missingpet.net	The MPN gives advice on how to find missing pet / animals.
American Humane	https://www.americanhumane.org/	American Humane is committed to ensuring the safety, welfare and well-being of animals.
Global Animal Foundation	https://www.globalanimal.org/	Our mission is to swiftly get resources on the ground during natural disasters and other emergencies that put animals, from pets to wildlife, in critical peril.
The help for St. Landry Parish Animal Control and Rescue	https://thehelp4slpac.com/	The Help for St. Landry Parish Animal Control & Rescue is a nonprofit organization established out of necessity for the love of animals at St. Landry Parish Animal Control and throughout Louisiana. We are dedicated volunteers determined to save the fate of animals at SLPAC. SLPAC is a parish run kill facility in Opelousas, LA. St. Landry is a poverty stricken community riddled with high crime. Our greatest mission is to HELP.
St. Martin Parish Animal Service	https://www.petango.com/stmartinparish	Lost pet search, Care center and adoption

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INTERNET/PHONE SERVICE



Organization Name	Links
AT&T	https://www.att.com/
Verizon	https://about.att.com/pages/disaster_relief https://www.verizonwireless.com/ https://www.verizonwireless.com/featured/relief/ Verizon is providing unlimited domestic Talk, Text & Data through 7/16/2019 to our active customers in these <u>ZIP codes</u> affected by Tropical Storm Barry. If you have any questions or concerns, don't hesitate to visit your <u>local store</u> or call customer care at <u>1.800.922.0204</u> .
T-Mobile	https://www.t-mobile.com/
Sprint	https://www.sprint.com/
Straight Talk	https://www.straighttalk.com
Cricket Wireless	https://www.cricketwireless.com/
Spectrum	https://www.spectrum.com
Dish Network	https://www.dish.com/
Direct T.V.	https://www.directv.com/
<p>Most citizens in Plaquemines Parish can now send a short message service (SMS) text message to 911 for emergency help when unable to make a 911 voice call. This service is only available to wireless customers of Verizon, AT&T, Sprint and T-Mobile when within range of a cell tower in the Plaquemines Parish 911 Communication District.</p>	

TRANSPORTATION INFORMATION



Organization / Program Name	Links and Contact Information	Description
<p>All participating evacuees will be picked up at the satellite sites and transported to the Parish Pickup Point, off loaded from the buses and registered into the evacuation process. Evacuees will then be loaded onto different buses for transfer to a shelter.</p> <p>Pre-Registration for transportation assistance is available and recommended. To pre-register with us call 504-934-6940 or 504-274-2470 and leave your name, address, quantity of pets, if any (only dogs & cats) and your contact information for follow-up.</p>		

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American Public Transportation Association	https://www.apta.com/research-technical-resources/public-transportation-links/louisiana/	Locate all forms of public transportation in the state of Louisiana.
U.S. Department of Transportation	https://www.transportation.gov/	Serve the United States by ensuring a fast, safe, efficient, accessible and convenient transportation system that meets our vital national interests and enhances the quality of life of the American people, today and into the future.
Flight Aware	https://flightaware.com/live/	Flight Aware is the world's largest flight tracking data company.
Carlson Wagonlit Travel (CWT)	www.carlsonwagonlit.com	CWT is a company managing business travel, meetings and events for companies, governments and non-governmental organizations.
Defense Travel System (DTS)	https://www.defensetravel.dod.mil/site/tac.cfm	Military members and DoD Civilian personnel can book official travel and manage travel expenses.

POSTAL



Organization Name	Link
United States Postal Service (USPS)	https://about.usps.com/news/service-alerts/
Federal Express (FEDEX)	https://www.fedex.com/en-us/service-alerts.html
United Parcel Service (UPS)	https://www.ups.com/us/en/service-alerts.page
DHL (Mail Delivery)	https://www.dhl.com/

REPLACE YOUR LOST DOCUMENTS



Organization Name	Links	Phone	Type of Document
American Express	https://www.americanexpress.com/us/content/help/lost-stolen-card.html	800-327-1267	American Express credit card and billing statements
Discover	https://www.discover.com/credit-cards/help-center	800-347-2683	Discover credit card and billing statements

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MasterCard	https://www.mastercard.us/en-us/consumers/get-support.html	800-627-8372	MasterCard credit card and billing statements
Visa	https://usa.visa.com/support/consumer/lost-stolen-card.html	800-847-2911	Visa credit cards and billing statements
Annual Credit Report.com	https://www.annualcreditreport.com/index.action	877-322-8228	Free credit report
U.S. Citizenship and Immigration Services	https://www.uscis.gov/green-card/after-green-card-granted/replace-green-card	800-375-5283	Green Card
Identity Theft Resource Center	http://www.idtheftcenter.org	888-400-5530	Support victims of identity theft
National Archives Records	https://www.archives.gov/	866-272-6272	Military records
U.S. Department of State	https://travel.state.gov/content/passports/en/passports/lost-stolen.html	877-487-2778	Passports
Social Security Administration	https://www.ssa.gov/ssnumber	800-772-1213	Social Security cards
Internal Revenue Service	https://www.irs.gov/uac/About-Form-4506T	800-829-1040	Federal tax documents and returns
U.S. Treasury Department – Treasury Direct	https://www.treasurydirect.gov/tdhome.htm	844-284-2676	U. S. Savings bonds
Citi Bank	https://home.cards.citidirect.com/CommercialCard/ux/index.html#/login	1-800-200-7056	Government Travel Card
Louisiana Department of Public Health	http://ldh.la.gov/index.cfm/subhome/16	225-342-9500	Marriage, Birth and Death Certificates
Division of Motor Vehicles	https://www.expresslane.org/Pages/default.aspx	225-925-6146	Driver's License, Vehicle Title and Registration


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MOBILE APPS



APP Name	Links	Description
EMERGENCY 	iTunes: https://itunes.apple.com/us/app/emergency-by-american-red/id954783878?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.hzd	This all-inclusive app lets you monitor more than 35 different severe weather and emergency alerts, to help keep you and your loved ones safe
Double Eagle App 	Apple App Store: https://apps.apple.com/us/app/u-s-army-reserve/id1459987204 Google: https://play.google.com/store/apps/details?id=com.flipsidegroup.army	The Double Eagle App allows Soldiers to communicate directly with other Soldiers, unit leaders and important resources such as Family Readiness and Suicide Prevention. This will allow Soldiers to connect with people they may not have the opportunity to meet or speak to otherwise, fostering a greater feeling of community.
Hero Care by American Red Cross 	iTunes: https://itunes.apple.com/us/app/hero-care-by-american-red/id1120615435?ls=1&mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.saf	Hero Care by the American Red Cross is a complete solution for members of the military, veterans, and their families to prepare for, cope with and respond to the challenges of military service.
First Aid 	iTunes: https://itunes.apple.com/US/app/first-aid-by-american-red-cross/id529160691?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.fa	Get instant access to information on handling the most common first aid emergencies.
Disaster Alert 	iTunes: https://itunes.apple.com/us/app/disaster-alert-pdc-world-hazards/id381289235?mt=8 Google: https://play.google.com/store/apps/details?id=com.cube.arc.pfa	Provides mobile access to multi-hazard monitoring of and early warning for "Active Hazards" around the globe. Additional information and reports about hazards can be viewed and shared.
SirenGPS 	iTunes: https://itunes.apple.com/us/app/sirengps-mobile/id771924564?mt=8 Google: https://play.google.com/store/apps/details?id=com.sirengps.mobile	SirenGPS connects everyone in a community to first responders and allows first responders to communicate with each other, all on a single platform. It allows first responders to determine the precise location of 911 callers.
SAMHSA 	iTunes: https://itunes.apple.com/us/app/samhsa-disaster-response-app/id787518271?mt=8	SAMHSA Behavioral Health Disaster Response App is designed for behavioral health professionals and provides access to evidenced-based mental health and substance use information, tools, and resources for use in the field

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<p>FEMA</p> 	<p>iTunes: https://itunes.apple.com/us/app/fema/id474807486?mt=8 Google: https://play.google.com/store/apps/details?id=gov.fema.mobile.android&hl=en</p>	<p>Receive alerts from the National Weather Service for up to five locations. Get safety reminders, read tips to survive natural disasters, and customize your emergency checklist. Locate Open shelters and were to talk to FEMA in person (or on the phone).</p>
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IF YOU WOULD LIKE TO VOLUNTEER OR MAKE A DONATION

Please see links below on ways you can **volunteer** or **make a donation** to support your local area.



Organization / Program Name	Links and Contact Information	Description
Habitat for Humanity	https://www.habitat.org/	Habitat for Humanity is a nonprofit organization that helps families build and improve places to call home.
American Red Cross	https://www.redcross.org/	Our network of generous donors, volunteers and employees share a mission of preventing and relieving suffering, here at home and around the world.
Louisiana Voluntary Organizations Active in Disaster (Louisiana VOAD)	https://lavoad.communityos.org/cms/home	The mission of Louisiana Voluntary Organizations Active in Disasters (Louisiana VOAD) is to enhance the effectiveness of service providers and stakeholders who help communities prepare for, respond to, and recover from disasters, with the overall purpose of lessening the impact of disasters on Louisianans.

FEMA FACT SHEETS



Fact Sheet	Links	Description
Crisis Counseling Assistance and Training Program	https://www.fema.gov/media-library/assets/documents/24411	The CCP supports short-term interventions that involve the counseling goals of assisting disaster survivors.
Disaster Legal Services Fact Sheet	https://www.fema.gov/media-library/assets/documents/24413	The purpose of Disaster Legal Services (DLS) is to provide legal assistance to low-income individuals who prior to or as a result of the disaster, are unable to secure legal services adequate to meet their disaster-related needs.

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Disaster Unemployment Assistance	https://www.fema.gov/media-library/assets/documents/24418	The purpose of Disaster Unemployment Assistance (DUA) is to provide unemployment benefits and re-employment services to individuals who have become unemployed as a result of a major disaster and who are not eligible for regular State unemployment insurance.
Emergency Food and Shelter National Board Program	https://www.fema.gov/media-library/assets/documents/24422	Describes the Emergency Food and Shelter National Board Program.
Funeral Assistance Fact Sheet	https://www.fema.gov/media-library/assets/documents/24431	This fact sheet describes the eligible costs associated with FEMA Funeral Assistance under the Individuals and Households Program (IHP).
Assistance to Individuals and Households- Individuals and Households Program (IHP)	https://www.fema.gov/media-library/assets/documents/24945	The Individuals and Households Program (IHP) provides financial help or direct services to those who have necessary expenses and serious needs if they are unable to meet the needs through other means.
Disaster Case Management Guidance	https://www.fema.gov/public-assistance-policy-and-guidance	Final guidance document for Regional, State, Tribal, and local partners for developing a grant and implementing and administering disaster case management.
National Emergency Family Registry and Locator System	https://www.fema.gov/media-library/assets/documents/94763	The FEMA National Emergency Family Registry and Locator System (NEFRLS) may be activated following a Presidentially declared disaster at the request of an affected State to help reunite families that have become separated as a result of the disaster.
Generator Reimbursement – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94768	Under the Other Needs Assistance provision of the Federal Emergency Management Agency’s (FEMA) Individuals and Households Program, and in conjunction with the State or Tribe, eligible applicants may be reimbursed for the purchase or rental of a generator required for medical purposes.
Manufactured Housing Units (MHUs) – Individuals and Households Program	https://www.fema.gov/media-library/assets/documents/94778	FEMA may provide direct assistance to eligible disaster survivors through either the Multi-family Lease & Repair Program, in which FEMA contracts with the property owner or landlord to repair multi-family rental units for use as temporary housing, or by providing Manufactured Housing Units (MHUs).

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Cora Brown Fund	https://www.fema.gov/media-library/assets/documents/117769	The purpose of the Cora Brown Fund is to help provide for disaster-related needs that have not or will not be met by governmental agencies or any other organization, which has programs to address such needs.
Disaster Survivor Assistance	https://www.fema.gov/media-library/assets/documents/117811	The DSA mission is to build and sustain an expeditionary cadre that can establish a timely presence primarily focused on addressing the needs of disproportionately impacted populations and disaster survivors.
Child Care Assistance	https://www.fema.gov/media-library/assets/documents/133703	The Sandy Recovery Improvement Act of 2013 provides FEMA the specific authority to award Child Care Assistance through the Other Needs Assistance (ONA) provision of the Individuals and Households Program (IHP), to assist disaster survivors who have a disaster-caused financial burden for child care.
Disaster Recovery Centers	https://www.fema.gov/media-library/assets/documents/133708	A Disaster Recovery Center (DRC) is a fixed or mobile provisional facility set up by FEMA that provides a central location near disaster impacted areas where Federal, State, Tribal, and non-government organizations have recovery information, assistance, and services to disaster survivors.
Group Flood Insurance Policy	https://www.fema.gov/media-library/assets/documents/133710	As part of the effort to reduce future expenses from floods, FEMA directly purchases Group Flood Insurance Policy (GFIP) certificates on behalf of applicants who are required to obtain and maintain flood insurance.
Mass Care/Emergency Services Reunification Service	https://www.fema.gov/media-library/assets/documents/133732	FEMA has the statutory requirement to facilitate the reunification of unaccompanied minors with their custodial parents/legal guardians, as well as the voluntary reunification of adults with their families, during declared emergencies or major disasters.
Assistance for Active Military and Civilian Personnel	https://www.fema.gov/media-library/assets/documents/133742	FEMA may provide assistance to active military and civilian personnel if it is not duplicated with assistance offered by the Department of Defense or other available resources.

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Individual Assistance Program	https://www.fema.gov/media-library/assets/documents/133744	The Individual Assistance mission ensure disaster survivors have timely access to a full range of authorized programs and services to maximize recovery, through partnered coordination of local, state, territorial, and Indian Tribal governments, as well as other Federal Agencies, nongovernmental organizations and the private sector.
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