



DEPARTMENT OF THE ARMY  
HEADQUARTERS, UNITED STATES ARMY RESERVE COMMAND  
4710 KNOX STREET  
FORT BRAGG, NC 28310-5010

AFRC-CG

AUG 18 2020

MEMORANDUM FOR All Army Reserve Soldiers and Civilian Employees

SUBJECT: Commanding General Policy #20-01: Open Door Policy

1. Reference. AR 600-20, Army Command Policy, 24 July 2020.
2. Applicability. This policy applies to all Soldiers and Civilian employees assigned to or under the operational control of the Army Reserve. This policy supersedes the United States Army Reserve Command (USARC) Commanding General Open Door Policy, dated 15 October 2018.
3. All Army Reserve Soldiers and Civilian employees may use this policy to communicate with the Commanding General, USARC. When practical, feasible, and appropriate, I encourage Soldiers and Civilian employees to resolve problems at the lowest level within their chain of command. However, this policy does not preclude anyone from communicating directly with me. This policy is not intended to supplement or replace formal review processes established by law or regulation.
4. For an appointment, contact my office at (910) 570-8017.
5. Expiration: This policy will remain in effect until superseded or rescinded.

A handwritten signature in black ink that reads "Jody J. Daniels".

JODY J. DANIELS  
Lieutenant General, U.S. Army  
Commanding